

Ahmed Rahmathullah

7+ years of experience in Sales, Marketing, Customer Service,
Freelance Dealer

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Al Danah, Abu Dhabi, UAE

Visa Expiry on 14.11.2024

Work Experience

Cashier, Sales and Marketing, Customer Care

Jan 2022 - Present

Home Nest Pvt Ltd | Colombo, Sri Lanka

- Monitored brand consistency across marketing channels and materials
- Answered phone calls and emails
- Scheduled appointments and showings
- Updated property listings
- Managed online and social media presence

Real Estate Agent

Jan 2016 - Present

Freelancer - Part time | Colombo, Sri Lanka

- Answered phone calls and emails
- Scheduled appointments and showings
- Updated property listings
- Managed online and social media presence

Cashier, Sales and Marketing, Customer Care

Jan 2012 - Dec 2016

Qbic.lk | Colombo, Sri Lanka

- Developed and maintained strong relationships with partners, agencies, and vendors to support marketing initiatives.
- Monitored and maintain brand consistency across all marketing channels and materials.
- Developed and executed comprehensive marketing strategies and campaigns that aligned with the company's goals and objectives.
- Interacted with customers, balanced the cash register, determined change, recorded purchases, processed returns and scanned items for sale.
- Handled and resolved client queries and complaints.

Cashier, Sales Representative, Customer Care

Jan 2011 - Dec 2011

Hijab Corner | Colombo, Sri Lanka

- Interacted with customers, balanced the cash register, determined change, recorded purchases, processed returns and scanned items for sale.
- Handled and resolved client queries and complaints.
- Carried on the sales process using the particular sales software.
- Created and maintained customer relationship management data.

Core Skills

Customer Service, Staff Leadership, Reception service, Staff Supervision, Guest Services, Social Media Management, Conflict Resolution

Education

Sri Lanka Foundation Institute

Jan 2018 - Dec 2019

Higher National Diploma Training and Life Coaching
GPA 5

Centre for Islamic Theologians

Jan 2012 - Dec 2018

Bachelor of Arts Islamic and Arabic Studies
GPA 5

Hejaaz International School

Jan 2000 - Dec 2010

Diploma Secondary Education

Languages

Arabic (*Professional*), **English** (*Native*), **Hindi** (*Beginner*), **Sinhala** (*Beginner*), **Tamil** (*Conversational*),
Urdu (*Beginner*)