

AHMED SHADY YOUSSEF MOHAMED



Contact

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Date of Birth: 27/12/1994

Sales associate

Seeking a challenging position in a multi-national organization where my educational background and skills can be applied and further developed

Languages

Arabic – Mother Tongue
English – Good

Training Courses

Microsoft WORD : Good
Microsoft EXCEL : Good

Hobbies

Football, Travel & Gym

Summary

To pursue a career with progressive employment that will allow me to utilize and expand my extensive skills and experiences creative and productive manner, offering opportunities for professional growth.

Skill Highlights

- Customer Service and Focus
- Self-Development
- Teamwork
- Creativity
- Ability to work under pressure.
- Good at meeting deadline and Sales target.
- Initiative
- Service and sales focused
- Communication Skills
- Planning and Organizing
- Culture Awareness.

Experience

Sales Representative

LC Waikiki 08/2016 to 07/2017

Bershka (Azadea) 08/2017 to 07/2021 Giza, Egypt

- Greet customer, offer assistance and service them to ensure their need are answered in a timely manner and in compliance with quality and customer service standards.
- Provide excellent customer service by performing selling cross selling, suggesting alternative on customer's request.
- Ensure smooth and efficient receiving process of items & shipments as well as accurate stock keeping.
- Handle cash register and transactions with the customers in an effective and accurate manner as required.
- Take accurate measurements for any needed alteration, assign price according to set price list.

Sales Representative - 09/2021 to 12/2022

Savola Foods, Giza, Egypt

- Selling company products and service using existing offers.
- Satisfy client ongoing sales and cross sales other products.
- Achieve target and increase company's customers.
- Maintain positive business relationship ensure future sales.
- Handle the invoicing process over the system to adhere to the company's selling standards and to contribute to more efficient sales tracking and recording.

Education

Bachelor of **Stock Market and Banking** at **Thebes Academy**
2016 Egypt