### MOHAMMAD AHSAN ANSARI

Sales Associate / Cashier

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Dubai, UAE

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### CAREER OBJECTIVES

To work with an openly executing & professional environment that utilizes my skills in a proper way and will allow me to gain more knowledge and experience.

## WORK EXPERIENCE

Customer Service /Sales / Cashier

**West Zone Supermarket**, Dubai February 2021 – February 2023

## **Responsibilities:**

- Ensured best presentation of the department and handled customers politely.
- Manage transactions using cash registers, scan goods and ensure pricing is accurate, collect payments in cash, credit or voucher and issue receipts, refunds or exchange.
- ➤ Identified customers' requirement and made appropriate suggestions.
- Checked product codes for display order, rotated and removed out-of-dated products.
- Maintained and ensured signage and pricing on each product as per the department and guidelines.
- Managed stock in shelves, displays and backup.
- Adhered to safety and cleanliness standards of the store.
- Managed Grocery equipment and ensured sanitization before use.
- Resolve customer complaint/enquiries.

# EDUCATION QUALIFICATIONS

- B.com from Mirza Ghalib College, Gaya, India in 2017
- ➤ H.S.C (12<sup>th</sup>) from Mirza Ghalib College, Gaya, India in 2014
- S.S.C (10<sup>th</sup>) from Gaya High School, Gaya, India in 2012

# **COMPUTER SKILLS**

➤ Basic knowledge of Excel, Words, Internet, Emailing

### LANGUAGES KNOWN

English: Full professional proficiency Arabic: Capable to read and write Hindi: Full professional proficiency Urdu: Full professional proficiency

### **STRENGTHS**

Hard worker, Good listener, Result oriented, Responsible.

### PERSONAL INFORMATION

DATE OF BIRTH : 6<sup>th</sup> June'1997
PLACE OF BIRTH : Gaya, India
MARTIAL STATUS : Single
NATIONALITY : Indian

**PASSPORT NO** : P8137175

**DATE OF ISSUE** : 07<sup>th</sup> March, 2017 **DATE OF EXPIRE** : 06<sup>th</sup> March, 2027

VISA STATUS : Visit Visa

VISA EXPIRY : 16<sup>th</sup> November'2023