



Akhabar Gurung

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🎂 25/10/1999

🌐 Nepalese

Languages

Nepali Native

English

B2

Hindi

B2

Upper intermediate

Upper intermediate

Professional Summary

Proficient in handling money and possessing a strong understanding of retail operations. Focused on keeping work areas clean, neat and professionally arranged. Strong team player, with good listening skills and attentive, detail-orientated nature. Honest Cashier capable of managing money, merchandising stock and assisting customers with locating desired items. Successful at cleaning and arranging checkout lanes to maintain professional, visual appeal. Excellent oral and written communication, listening and time management skills with strong attention to detail and superior work ethic. Security-conscious and customer-focused Cashier with top-notch teamwork and interpersonal communication skills. Keeps cash drawers accurate and secure with smooth payment processing and no losses. Versatile Cashier with exemplary cash register skills and proven commitment to store cleanliness and safety. Leads with high levels of customer service and engagement efforts.

Education

04.2016

GCSEs, Management of business , Srijana gyansagar boarding school - Kathmandu , Nepal

Skills

- Cash counting accuracy
- Grocery bagging
- Refund and exchange procedures
- ID checks
- Online shopping
- Cashier balancing
- Loss prevention
- Complaint handling
- Customer direction
- Cash counting
- Loading and unloading
- Cash handling policies
- Price changes
- Bagging and packaging
- Till accuracy
- Service knowledge
- Order taking

Work History

03.2022 - Current

Retail sales advisor

Almaya supermarket - Dubai, UAE

- Account management
- Currency counting
- Payment processing
- Improved checkout procedures to enhance customer flow, reducing average waiting time by minimum minutes per customer.
- Trained 15 new hires in POS use, including correct scanning and till reconciliation processes.
- Monitored shoppers to detect suspicious behaviour and prevent product losses.
- Resolved customer complaints and process issues with proactive problem-solving skills.
- Operated cash registers with accuracy and processed cash and card transactions.
- Completed purchases with cash, credit and debit payment methods, providing customer receipts for reference.
- Assisted customers with product selection and sales, recommending items to increase transaction value.
- Explained product benefits maximising customer engagement while driving sales.
- Maintained orderly store to provide customers with pleasant shopping experience.
- Updated product labelling and pricing to reflect discounts and offers.
- Monitored display stock levels, replenishing for consistently well-stocked sales floor.
- Guaranteed high levels of customer satisfaction through product knowledge and attentive service.

10.2020 - 11.2021

Cashier

Bhatbhateni hypermarket - Kathmandu , Nepal

- Completed opening and closing procedures each day.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Helped meet business needs by working extra shifts.

07.2018 - 02.2019

Mathematics teacher

Swati sadan primary school - Kathmandu , Nepal

- Catered to different learning styles using diverse teaching methods and formats.
- Evaluated group and individual needs for curriculum and school requirements.
- Implemented Assessment for Learning strategies and encouraged self-assessment.