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Objective : I am presenting this resume to gain a great experience and a full time job considering my work experiences background with my computer skills including customer service qualification .

Education :

- 2012 -2015 : Almashreq University for science and Technology college Information technology department of computer networks
- 2009-2012 : mohi Eldeen wahbi high school Elementary and junior Education .

Experience :

- 2016-2019 Employee at MTN Sudan Telecommunications company as customer service employee.
- 2020-2021 a customer service cashier accurately processes sales and provide a high level of service to customers.
- MTN CSP Center as a sales employee for 6 months.
- Activation department at MTN SUDAN as a customer service for 2 months .
- 2021 -2023 Trainee at maintenance department in Faculty of Medicine at King Abdulaziz University Hospital -Jeddah .

Languages :

English : fluent speaker

Courses :

- IELETS Exam score 6.0
- 2016 -2017 : Training course in Basic of Electronics and Electrical Circuits at Almashreq University for science &Technology
- SISCO CCNA Training course at Sudacad Academy for Education .

Skills

- Complete knowledge of the CRM program
- Computer office program (WORD, EXCEL, POWERPOINT, ACCESS) .
- Social media and website management.
- Application development and programming.
- Interpersonal ability Velop good working relationship of people all background
- Problem solving .
- Technical Thinking
- FLEXIBILITY .
- COMMUNICATION EXPERIENCE DEALING WITH IN TERNAL AND EXTERNAL CUSTOMERS VIA TELEPHONE, EMAIL .