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OBJECTIVE

Motivated and results-oriented sales and marketing professional with a solid track record. Seeking a position where I can use my sales and closing abilities, negotiating expertise, self-confidence, product knowledge, and great presentation skills to create revenue growth and build long-term client connections. Committed to presenting and selling creative solutions that meet or exceed customer expectations.

WORK EXPERIENCE

Team Leader

Magic Desire

- Successfully led a high-performing team, cultivating a culture of cooperation and continuous improvement.
- Implemented extensive training programs that improved team members' abilities while achieving 30% increased productivity.
- Utilised data analysis and reporting to simplify processes and improve decision-making.
- Improved workflow efficiency and effectiveness by 15% by leveraging the integration of AI technologies.

Customer Sales Associate

Touchstone Communications PK

- Excelled as a sales associate, frequently exceeding sales targets, leading to increased revenue by 15% and boosting customer satisfaction.
- Leveraged AI-driven data to determine customer preferences, resulting in custom sales strategies that boosted conversion rates by 10%.
- Exhibited great communication skills, effectively conveying product benefits and responding to client queries.
- Developed persuasive sales using PowerPoint presentations, that contributed to successful client pitches.

Project Planner

NorthWest Minerals

- Contributed to streamlined procedures and timely project completion through excellent project planning and execution.
- Demonstrated good problem-solving abilities by resolving project-related challenges, ensuring project goals were met efficiently.
- Conducted extensive market research and used analytical skills to assist data-driven decision-making for effective marketing strategies.
- Collaborated on content generation, public relations, and digital marketing activities, which resulted in better online advertising efficacy and social media engagement.

Marketing Associate

AvanceRobotics

- Contributed considerably to the development and execution of strategic plans that greatly improved the company's market positioning.
- Enhanced customer service standards, resulting in increased client satisfaction and retention.
- Collaborated on effective public relations and digital marketing initiatives that increased the company's online presence and brand visibility.
- Utilised information technology to boost overall operational efficiency by streamlining internal operations.

EDUCATION

Market Research

Customer Service

CECOS University of Information Technology and Emerging Sciences Bachelor of Science - BS, Software Engineering

Project Management

- Analytical Skills

SKILLS

 Customer Relationship - Communication - Sales Associate - Administration Management Team Leadership Information Technology - Strategic Planner Digital Marketing Microsoft Excel - Social Media - Training Online Advertising Microsoft PowerPoint - Artificial Intelligence (AI)

- Content Creation

Public Relations

Apr 2022 – Jul 2022 Pakistan

Jan 2023 – Jun 2023

May 2022 - Dec 2022

Pakistan

Pakistan

- Oct 2021 Mar 2022
 - Pakistan

May 2021

Peshawar, Pakistan