Amir Raza





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Present Address: • House No. :-24, Nearby Hotel Kundan place, Jasola vihar, New Delhi:-110025

OBJECTIVE:-

Result Oriented Retail Sales With Numbers Years Of Successful Experience Managing Sales & I Am **Dedicated Customer Service Professional With KnowledgeOf Service Delivery And Proven** Multitasking Abilities. Committed To Maintaining Professional Relationships to Increase **Profitability and Drive Business Results**

EXPERIENCE:-Total Experienced "10 years"

- Dec- 2014 to Sep 2017
- Job Position-Sales Co-coordinator Company Balaji Automation (India) ==
- Nov 2017 to March 2021
- Job position Sales Representative Company- Big Bazar (India)
- Oct 2021 to April 2022
- ➤ Job position Sales Representative Company-FalconTechnologies International (UAE)
- July 2022 to till 18th April 2024
- > Job position Senior sales Representative & Cashier company- MS Max Accessories (UAE)

JOB RESPONSIBILITY:-

- Used consultative sales techniques to understand customer needs and recommend relevant products and service
- **Received and processed stock into inventory management system**
- Developed and implemented performance improvement strategies and plans to promote continuous improvement
- Actively listened to customer handled concerns quickly and escalated major issues to supervisor
- Informed customer of current store promotion to encourage additional sales purchase
- Folded and arranged merchandise attractive display to drive sales

EDUCATION QUALIFICATION:-

- Matriculation passed in 2005
- **10+2 passed in 2008**
- Bachelor of Business Administration passed in 2012

ADDITIONAL COMPUTER COURSE

Computer knowledge MS word, Excel, Power point, explore internet, slide show creation

PERSONAL STRENGTH:-

- Good communication skills
- Hard working, sincerity & honesty
- ➤ Willingness to learn new things
- > We have the ability to resolve the problems.

PERSONAL DETAILS:-

Father Name-Late Taqadus Raza

Date of Birth - 02-09-1989

Marital Status- Unmarried

Nationality-Indian

Passport No – L 3003520

Permanent Address- At+Post-Jana Police Station - Saray District-Nalanda State - Bihar

Pin Code 8 0 3 1 0 7

LANGUAGES KNOWN:

Hindi, Regional Language, English. ElementaryArabic

HOBBIES

Learning different subjects, literature, reading, travelling, Sports and a lot more.

DECLARATION:

I do hereby declare that the information given hereis true and correct to the best of my knowledge. I will spare no effort in fulfilling the duties handed over to me to the best of my ability and to the satisfaction of my superiors