

AMR ALAA EL-DEEN AHMED

Sales Associate

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UAE - Sharjah

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Date of Birth: 10/01/1997

EXPERIENCE

Insurance Sales Agent

Chubb life insurance

2022 - 2023 Egypt

- Explain features of policies and both advantages and disadvantages of various policies.
- Customize insurance programs to suit individual customers, often covering a variety of risks.

Customer Service Specialist

Vodafone Egypt

2021 - 2022 Cairo

- Ensured customers were satisfied with every part of the experience, from initial greeting through order completion.
- Respond to telephone inquiries, providing quality service to customers inquiring about the availability of products or status of orders.
- Listen attentively to caller needs to ensure a positive customer experience.

Sales Representative

At White Point El-Abd Company

2018 - 2020 Ismailia

- Developed and maintained relationships with key clients to drive sales
- Provided customer service and troubleshooting

Cashier

At Temple Café

2016 - 2018 Sharm El Sheikh

- Demonstrated excellent customer service skills while serving customers
- Conducted cash, debit and credit card purchases from 200= customer per shift

Chef Assistant

At Burger House

2015 - 2016 Ismailia

- Followed recipes for all meal preparations
- Maintained highest quality of food and service possible

EDUCATION

Degree and Field of Study

Higher institute of Tourism and Hotels

Graduation year 2021 Ismailia

- EGOTH Institute, Ismailia
- Grade: Very Good

COURSES / LANGUAGES

Course Title

I.C.D.L. Course

Arabic

Native



English

Advanced



DIGITAL SKILLS

-Microsoft Office

PERSONAL SKILLS

- Team work
- Ability to learn
- Leadership
- Adaptability
- Self-motivated
- Communication