

# AMR ALAA EL-DEEN AHMED

## Sales Associate

+971 55 828 3254  
UAE - Sharjah

Amrhima458@gmail.com  
Date of Birth: 10/01/1997

## EXPERIENCE

### Insurance Sales Agent

#### Chubb life insurance

📅 2022 - 2023 📍 Egypt

- Explain features of policies and both advantages and disadvantages of various policies.
- Customize insurance programs to suit individual customers, often covering a variety of risks.

### Customer Service Specialist

#### Vodafone Egypt

📅 2021 - 2022 📍 Cairo

- Ensured customers were satisfied with every part of the experience, from initial greeting through order completion.
- Respond to telephone inquiries, providing quality service to customers inquiring about the availability of products or status of orders.
- Listen attentively to caller needs to ensure a positive customer experience.

### Sales Representative

#### At White Point El-Abd Company

📅 2018 - 2020 📍 Ismailia

- Developed and maintained relationships with key clients to drive sales
- Provided customer service and troubleshooting

### Cashier

#### At Temple Café

📅 2016 - 2018 📍 Sharm El Sheikh

- Demonstrated excellent customer service skills while serving customers
- Conducted cash, debit and credit card purchases from 200= customer per shift

### Chef Assistant

#### At Burger House

📅 2015 - 2016 📍 Ismailia

- Followed recipes for all meal preparations
- Maintained highest quality of food and service possible

## EDUCATION

### Degree and Field of Study

#### Higher institute of Tourism and Hotels

📅 Graduation year 2021 📍 Ismailia

- EGOTH Institute, Ismailia
- Grade: Very Good

## COURSES / LANGUAGES

### Course Title

I.C.D.L. Course

**Arabic**  
Native



**English**  
Advanced



## DIGITAL SKILLS

### -Microsoft Office

## PERSONAL SKILLS

- Team work
- Ability to learn
- Leadership
- Adaptability
- Self-motivated
- Communication