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| DSC_6354 |  | Amr Ibrahim Ahmed |
| **Aug 2022-Until Now** Project Manager Vodafone Egypt Smart Village * Manage all tasks related for S.S.T Vodafone self-services terminal.
* Manage & review Top-up Recharge TRX for all S.S.T machines in Egypt

 * Manage & review pay bill TRX for all S.S.T machines in Egypt
* Check all rifling cash box & recycler box for all S.S.T machines in Egypt
* Follow-up of the state of the machines, the replacement of spare parts and the general operation
* Solving and following up customer problems related to S.S.T machines with branches
* Sending daily reports of operations for management

**April 2022-**  Dealers Coordinator Ebtikar Egypt Mokatam * Releasing Fakka Recharge cards for all Vodafone shops in Egypt
* Releasing Top-up Recharge cards for all Vodafone shops in Egypt

 * Check all the wrong and lost series outside the system
* Send daily dashboard
* Create access for new dealers & follow up with new requests
* Handle all reports & analyses for Extend sales team

**May 2016-** Dealers Coordinator Vodafone Egypt Smart Village * Releasing Fakka Recharge cards for all Vodafone shops in Egypt
* Releasing Top-up Recharge cards for all Vodafone shops in Egypt
* Check all the wrong and lost series outside the system
* Send daily dashboard
* Create access for new dealers & follow up with new requests
* Handle all reports & analyses for Extend sales team

**Aug 2014-Until Now** Distribution Analyst Vodafone Egypt Maddi, Cairo . * Review the daily sales team reports for each VF- D2D sales team
* Review the daily sales team reports for each VF- In Runner sales team
* Follow up on sales incentives and report incentives to managers

 **May 2012**- **Dealers Coordinator E- payment accounts Vodafone Egypt** Maddi, Cairo* handle all tasks with Electronic payment agent.

**fawry - Bee - Masary – kahdamaty****Jan 2010-** **Dealers Coordinator Incentives team CS Vodafone Egypt**  Maddi, Cairo* Management of the incentive team.
* Define the target and reach it on time.

**May 2007-** **Data Entry Incentives team Operations Vodafone Egypt** Maddi, Cairo* Entry the contracts sold by Vodafone dealers to bring incentives to sales to traders.

**June 2006 -Working in Aramex Cairo Operations Team** Doki, Giza* Check trucks, direct them to delegates and deliver them to customers by region
* Check with customer after delivery of shipments

**Mar 2003 - Working in United system Company as technical networks** Mohandseen, Giza * Monitoring of existing projects.
* Installation and maintenance of optical cables.
* Maintenance and change of systems units.

 **Dec 2002 - Working in Crown Plaza sharm Alshakh Food & beverage** sharm Alshakh* Food and Beverage Department of Crowne Plaza Sharm El Sheikh Hotel.
* Food and beverage, and the receipt delivered to the hotel sections.

 **Jan 2000 - Working in commerce union Cairo as public relation** downtown, Cairo * Identify the meetings and all related to the external relations of the trade union.
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|  |  |  |

 **Education**

 11-2003 El zaytoon institute Cairo

 BSc. Computer

 **Training & Certifications**

* Emergency management E learning
* Social entrepreneurship E learning
* Effective presentations E learning
* Social media marketing E learning
* Your target audience E learning
* Marketing benefits vs. features E learning
* Hiring staff E Learning E learning
* Effective leadership E learning
* Sales forecasting E learning
* Business email E learning
* Sales
* Marketing
* customer service
* Business communication
* Human Resources
* project Management
* Leadership
* Job Hunting
* cv writing
* ICDL + E-Marketing + Photoshop + Web design concepts
* Motivation program
* NLP

**Additionl Skills**

- Self managed with ability to be flexible (able to adapt easily to sudden change) and innovative in solving problems.

- Ability to work as part of a team with peers and with staff from other areas of the business and from outside it.

- Ability to prioritize multiple tasks & to meet aggressive deadlines and deliverables.

**Achievements**

 3 Certificate of thanks from Vodafone management

 Bonus incentive from Vodafone management

**Language Skills**

 Arabic: Mother Tongue

 English: Good

**Personal data**

Date of birth**:** 10-8-1982

Home Address: 21 Shaheed Zakarya Abd EL Gawad St., Shubra, Cairo, Egypt

Nationality**:** Egyptian

Marital status**:** Single

Military service**:** Exempted

Driving License**:** Available

All references are furnished upon request