



ANAND SAGAR

Customer Service Supervisor

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Experience

Prime Hospital	Dubai
Data Executive, Medical Record Department	01/2024 - 07/2024
<ul style="list-style-type: none">Maintain all patient consents and reportsSecurely collect and submit data to the Dubai Health Authority (DHA)	
MDPC Supermarket	Kalka, Haryana (India)
Sales Manager	09/2022 - 12/2023
<ul style="list-style-type: none">Creating a short- and long-term sales plan with the intention of achieving the given objectivesActively looking for possibilities to upsell and cross-sell to existing customersManagement of customer relationshipsLead conversion from numerous marketing channels	
V-Mart	Kalka, Haryana
Sales Executive	07/2020 - 08/2022
<ul style="list-style-type: none">1. Greeting Customers2. Provide Offers Information3. Assist Customers4. Check Stocks5. Solve Customer's Query	
Cipla Ltd	Ambala HQ
Area Sales Manager	08/2019 - 05/2020
<ul style="list-style-type: none">Recruited, oriented, and trained employeesSuccessfully achieved company targets	
Cipla Ltd	Chandigarh
Territory Manager	06/2013 - 05/2019
<ul style="list-style-type: none">Exceeded sales goals by developing strategic business plansSet high personal performance standards and grew business	
Biocon Ltd	Jalandhar Punjab
Diabetic Care Advisor	01/2011 - 2013
Garg Electronics	Panchkula Haryana
Assistant Store Manager	01/2009 - 01/2011

Education

Graduation in Arts	2005-2008
Senior Secondary	2003-2005
Matriculation	2002-2003

Summary

Customer-oriented Sales Professional with over 8 years of experience as a Medical Representative and Area Sales Manager. Proven track record in building relationships, cultivating partnerships, and growing professional channels. Skilled in vendor relations, strategic planning, and delivering customer-focused solutions.



Training / Courses

Basics of Computer(MS Word, Excel, SAP, PowerPoint & Tally 7.2)

Skills

Brand Management · Market Research · Strategic Planning

Hobbies

☐ Cricket

☐ Singing

