



Anas Abdulkerim

CONTACT

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SKILLS

- Route Planning
- Multitasking
- Documentation
- Manual Transmission
- Customer Service
- Organizational Skills

LANGUAGES

- **Arabic**
Native
- **English**
Advanced

PROFESSIONAL SUMMARY

Dependable worker with experience in the transportation industry. Proven track record of successfully completing on-time deliveries while maintaining a safe and efficient working environment. Excellent problem-solving skills and an unwavering commitment to customer service excellence.

EXPERIENCE

September 2023 - January 2024

Delivery Driver

Eagle express delivery , Ras al Khaimah, UAE

- Ensured customers received their orders in a timely manner, providing excellent customer service at every opportunity.
- Checked delivery addresses and verified correct package delivery.

April 2019 - April 2020

Customer Service Representative

ALGANESH book shop, Asmara, Eritrea

- Maintained knowledge of company products to provide helpful suggestions and recommendations to customers.
- Responded to telephone inquiries and complaints following standard operating procedures.
- Greeted customers by name and displayed respectful attitude, helping develop rapport with customer base and build lasting relationships.

January 2018 - January 2019

Sales Representative

Asmara bearing, Asmara, Eritrea

- Utilized persuasive communication techniques to close deals quickly and efficiently.
- Developed and maintained strong customer relationships and networks within designated sales territory.

EDUCATION

June 2022

High School Diploma

Al arabiya private school , Ras al khaimah, UAE

VISA STATUS

Residency visa