

ANAS CV

SALES ASSOCIATE



CONTACT

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Abu Dhabi, UAE

SKILLS

- Customer Service
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

CERTIFICATES

- MS Office
- Diploma in Computer Application

LANGUAGES

- English
- Hindi
- Malayalam
- Tamil

VISA STATUS

- Cancelled Visa: Expired 30/10/24



PROFILE

Highly motivated Sales executive with over six years of experience in delivering outstanding customer service and driving sales growth in fast-paced retail environments. Adept at building strong customer relationship, achieving sales targets. and providing exceptional in-store experience.



WORK EXPERIENCE

MATALAN BTC FASHIOIN TRADING LLC, UAE MAR 2021 - AUG 2024
SALES ASSOCIATE

- Customer Service Excellence: Greet and assist customers in a friendly and professional manner. Address and resolve customer inquiries and concerns promptly and effectively.
- Sales Performance: Promote and upsell products to maximize sales opportunities. Maintain a thorough knowledge of products, including features, benefits, and promotions.
- Store Maintenance: Ensure the store is clean, organized, and visually appealing in line with company standards.
- Inventory Management: Handle stock replenishment, manage inventory levels, and assist with stock takes.
- Managing the counter: Handling cash and card transactions from customers.

TWO SEASONS HOTEL AND APARTMENTS MEDIA CITY, DUBAI, UAE
GUEST SERVICE ASSISTANCE CUM STORE KEEPER NOV 2019-- FEB 2021

- Customer Service Excellence: Delivered outstanding guest service by addressing inquiries, resolving issues, and ensuring a positive and memorable experience for all visitors.
- Inventory Management: Oversaw inventory control by monitoring stock levels, implementing the FIFO method for issuing items, and preparing accurate purchase requests to maintain optimal stock levels.



EDUCATION

Higher Secondary Education Vocational Higher Secondary
Board of Kerala, India

Higher Education - SSLC
Board of Kerala, India