

HOW TO CONTACT ME

Address:

Vill-Harewala Urf Bhagota Post Shahnagar Kurali Thana Sherkot Teh Dhampur Distt Bijnor Uttar Pradesh Pin Code-246747 Mob. +919027900903

Email: anujkuma5645@gmail.com

MY EXPERTISE

- Opera IDS
- MicrosoftWord
- Laundry & Minibar bill posting
- organizing data and materials
- Preparing reports and documents accurately and efficiently.
- Making duty roaster according to the future occupancyforecast
- Internet browsing
- Towel arts.

COMMUNICATION SKILLS

- English
- Hindi
- punjabi

ACHIEVEMENTS

- Positive Feed backs in Online portals
- (Trip advisor)

ANUJ KUMAR

Professional Goals

A dynamic professional with more than 5 years of extensive experience in Housekeeping which will utilize the professional and technical skills developed through past work experience in this industry. I have good customer focus approach to work and a strong planning to see things through to completion.

RELEVANT EXPERIENCE

Hotel Aluxor Inn

Phone: 8630816902 (GM) Housekeeping Supervisor CG INDIA Sep, 2022 To Nov, 2023

FLORA CREEK DELUXE HOTEL APARTMENTS

Phone: 00971 4 230 9000 **Guest Service Associate**

Deira, Dubai UAE | April, 2021 to July, 2022

- Responsible for preparing the Rooms for the guest ready forOccupancy.
- ResponsiblefortakingcareofGuestsRequests.
- Handover Lost and Foundartic lest othe House keeping Executive

NANU RESORT GOA

Phone: +918322383500

Housekeeping Supervisor Goa.India|Sep2018-April2019

- Responsible for manage all functions related to the Cleanliness of the hotel's guest rooms and publicarea.
- Responssible for inspecting the Departure rooms, vacant rooms , occupied rooms and publicareas
- Responsible for train the team for the House keeping operations.
- Responsible for monitor and highlight the missing and damagesitems.
- Responsible for lost and foundregister
- As sisting in maintaining and controlling all House keeping equipment.
- Respond and follow through on guest request, concern and problems to ensure the guestsatisfaction
- $\ Helping to resolve the employee is sues and disputes$
- Handling and helping the housekeepingdesk

ROYAL ORCHID HOTELS

Phone: 009102040003000 **Housekeeping Supervisor**Rune. India | April 2016 - March 2017

Responsible for manage all functions related to the Cleanliness of the hotel's guest rooms and publicarea.

- Responsible for inspecting the Departure rooms, vacant rooms , occupied rooms and publicareas $\,$
- Responsible for train the teamforthe House keeping operations.
- Responsible for monitor and highlight the missing and damagesitems.
- Responsible for lost and foundregister
- Assisting in maintaining and controlling all Housekeepingequipment.
- Respond and follow through on guest request, concern and problems to ensure the guestsatisfaction $\,$
- Helpingtoresolvetheemployeeissuesanddisputes
- Handling and helping the housekeepingdesk

SEASHELL VILLAS

Phone: 0091 737 87 710 05 Guest Service Associate

Goa. India | August 2015 - April 2016

- Responsible for preparing the Rooms for the guest ready forOccupancy.
- Responsible for taking care of GuestsRequests.
- Handover Lost and Foundartic lest othe House keeping Executive
- Training completed from Ramada hotel Jaipur
- Job training completed from hotel country inn & suites Haridwar

PERSONAL DETAILS

NAME : Anujkumar
FATHERNAME : ChandrapalSingh
D.O.B :04/07/1995
Age : 27 Years

Gender :Male

Languagesknown :English, Hindi&Punjabi

Nationality :Indian
Educational Qualifications : 10th, 12th

Professional qualification : Diploma in hotel Management.
PermanentAddress : Vill- HarewlaurfBhagota post-

ShahnagarkuralidisttBijnor U.P.(246747)

Contact :919027900903 Whatsapp :+971 564542452

EmailID :<u>anujkuma5645@gmail.com</u>

DECLARATION:

Iherebydeclare that the above mentioned information's are true to the best of my knowledge.

Place: Yours Faithfully,
Date: Anuj Kumar