



# ARJUN MURALEEDHARAN

Manisseril(H), Chenkara Post, Idukki, Kerala,  
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## ABOUT ME

I am flexible, reliable and possess excellent time keeping skills. I am an enthusiastic, self-motivated, reliable, responsible and hard working person. I am a mature team worker and adaptable to all challenging situations. I am able to work well both in a team environment as well as using own initiative.

## Computer Skills

Microsoft Office, Photoshop CC,  
Basic PC Skills

## Language Skills

	R	W	S
English:			
Malayalam:			
Hindi:			
Tamil:			

## Experience

### CONNEXT Business Solutions.

**Senior Customer Assistance Executive from March 2021 until now TATA ALERT agent. Best agent award.**

Breakdown assistance, answering inbound calls, identifying customer needs, responding to emails, directing callers to the appropriate teams, building relationships, and recording details of conversations and interactions.

### Amazon India Logistics

**Team Leader from October - 2020 – February 2021**

Directed eight-member Amazon Operations team accountable for coordinating over 6000 inbound packages daily. Monitored and kept accurate records of all merchandise going in and out. Contributed ideas to improve or optimize warehousing procedures. Implemented and shared the best practices in logistics within the company.

**Logistics Associate from June-2020 to September 2020**

Examined incoming and outgoing shipments, rejected damaged and recorded accordingly. Worked at a rapid pace to meet tight deadlines. Exceeded specific team goals by partnering with staff very efficiently.

## Education

### BA. Literature English (2019)

Graduated from Mahatma Gandhi University from Sree Narayana College of Arts and Science, Pambanar, Idukki.

## Personal Info

Date of birth: 01-01-1996

Gender: Male

Nationality: Indian

Marital Status: Single

Blood Group: O+

## Passport Details

Passport No.: T0397504

Place of birth: Kayamkulam

Place of Issue: Cochin

Date of Expiry: 03-12-2028

## PLUS 2 – NIOS (2015)

Completed Plus 2 from G.H.S.S, Vandiperiyar, Idukki

## SSLC–Kerala State Board (2012)

Board of Public Examination Kerala, India

## Interpersonal Skills

My experience in Amazon India and my academic time has garnered me with excellent soft skills through the interaction and cooperation with so many people from different walks of life.

- High Emotional Intelligence.
- Communication.
- Leadership.
- Positivity.
- Negotiation.
- Openness to Feedback.
- Empathy.
- Team Work.

## Particulars attached

- Graduation Certificate.
- Senior Secondary School Exam Marks statement.
- SSLC Certificate.
- Driving License Copy

## Declaration

I hereby declare that all the information mentioned in my resume is true and correct to my knowledge and I take full responsibility for the accuracy of the particulars mentioned.

Place: Dubai

ARJUN MURALEEDHARAN

Date: