



Mohomed
Arshath

Contact

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Additional Skills

- Product knowledge
- Client acquisition and retention
- Customer service
- Closing sales
- Self-motivation
- Organization
- Time management
- Attention to detail
- Problem-solving

Professional Summary

Highly motivated and energetic individual with a strong desire to develop a successful career in sales. A quick learner with excellent interpersonal skills, a customer-centric mindset, and a passion for delivering exceptional service.

Work Experience

04/2021 - 02/2022

Star Grocery Supermarket Kurunegala ,Sri Lanka

Customer Service Assistant

- assisted with customer inquiries and resolved possible customer service issue.
- helped customers identify services/products that best suited their needs.
- managed store inventory in-take and organized products after monthly delivery.
- Handling cash and credit card transections balanced cash drawer at close to shift.
- High Volumes of cash handling and customer service skills.
- provide personalized customer service by responding to the needs of customers.

08/2022 - 03/2023

Wizard Computers Sri Lanka

Computer and Accessories Salesperson

- Greeting and aiding customers in a professional and polite manner.
- Relevant accessories, warranties, and service packages can be upsold and cross-sold.
- Sensitive and prompt handling of refunds, questions and customer issues.
- Show customers the features and benefits of the product.
- Understanding customer preferences and recommending appropriate technology solutions.
- Working with team members to meet individual and store sales goals.

Education

10/2019 - 10/2023

Maliyadewa Models Collage ,Sri Lanka

High school education

- G.C.E. Ordinary Level Examination
- G.C.E Advanced Level Examination

10/2020 - 10/2021

Maliyadewa Models Collage,Sri Lanka

High School Diploma

- Social Media Management

Languages

English	— A2
Tamil	— A1
Sinhala	— A1