



MUGAMATHU ASRUFFULLA KHAN

Sales Executive / Customer Service

Experienced customer service representative with a strong record of providing, exceptional service, resolving inquiries and maintaining customer satisfaction. Proficient communication, problem solving and multitasking committed to professionalism in high pressure situation. I am dedicated team worker eager to contribute my skills to your organization.

Personal Information

Date of Birth

Aug 16, 1992
(31 Years Old)

Height

160 cm.

Nationality

Indian

Phone

+971524635272

Email

ashrafaydin0@gmail.com

Address

URB umm ramool Al Rashidiya
Dubai U.A.E

Education

2009

Diploma Automobile
CSI Collage Tamil Nadu

2007

High School Graduate
Sourashtra Higher Secondary School

Skills

- Active and Energetic
- Hardworking Person
- Honest and Trustworthy
- Able to handle multiple task
- Flexible in my working hours
- Great in time management

Language

English

Hindi

Arabic (Basic)

Experience

2021 - 2024

Emirates National Oil Company I Dubai U.A.E

Retail Sales Associate

- Greeted customers warmly and offered assistance.
- Helped customers find and select products.
- Kept work area clean, organize and free of clutter at all times.
- Operated cash register and POS to handle purchases, refunds, and exchanges for customers
- Provided excellent customer service throughout delivery process.
- Greeted customers and help with product questions, selections and purchases
- Balanced and organized cash register by handling cash, counting change, and storing coupons

2013 - 2017

S.A.TALKI Logistic company In Saudi Arabia

Forklift Operator & Inventory Controller

- Unload materials and merchandise from incoming vehicles and stack them to assigned places.
- Locate and move stock of products to pallets or crates for storage or shipment.
- Transport raw materials to production workstations.
- Keep updated records of inventory and activity logs.
- Maintain records.
- Comply with company policies and legal guidelines.

2017 - 2021

FOGG Perfumes Tamil Nadu India

Merchandiser

- Develop and execute merchandising strategies to achieve sales targets and maximize profitability.
- Collaborate with buyers to select and source products that align with the company's brand and target market.
- Monitor inventory levels and coordinate with suppliers to ensure timely and accurate delivery of products.
- Analyze sales data and market trends to identify opportunities for product assortment optimization and pricing strategies.
- Conduct regular store visits to assess product availability, presentation, and adherence to merchandising standards.
- Stay up-to-date with industry trends, consumer behavior, and emerging technologies to continuously improve merchandising strategies and drive innovation.