

# ASHRAFUL ALAM



## About Me

I am committed to long-term career growth by leveraging my skills to achieve my goals. I thrive in challenging roles where I can apply my creativity, continuously learn, and grow. I am eager to contribute to your success through high motivation, responsibility, quality work, and strict adherence to deadlines.



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Muwaileh Commercial - Industrial Area - Sharjah,United Arab Emirates

#### LANGUAGE

- English (B2)
- Bangla(Native)
- Hindi (Basic)

#### **EXPERTISE**

- Management Skills
- Creativity
- Presentation Skills
- Negotiation
- Critical Thinking
- Leadership
- Teamwork & Problem-solving
- Polite and Responsible

#### **EXPERIENCE**

Junior Accountant Mostafa Metal Industries Ltd.Dhaka,Bangladesh March,2021 - July,2022

Maintain all accounts-related documents & records properly
Prepare salary sheet as per the management instruction
Maintain Petty cash related book & record
Ensure delivery of products as per approved requisition
Maintain Cash Book, General Ledger, and related documents
To perform day-to-day administrative works such as attendance,
leave, and making reports for the top management

Customer Relationship Officer Infinity Global.Dhaka, Bangladesh November,2022- February,2024

Handle all types of customer queries
Provide necessary information directly & over the phone
Applicant forms are filled through online
Check all necessary papers of the applicant
Analyzing customer data

### **EDUCATION**

#### **Independent University Bangladesh**

Bachelor of Business Administration April,2016-March,2020

#### Britts Imperial University College, Sharjah

Master of Business Administration March 2024-Currenty Studies

#### SKILLS SUMMARY

Strong communication

Microsoft Office

