



## *ISMATH HADI*

### *ASSISTANT RETAIL MANAGER*

#### **CONTACT DETAILS**

 +971-555324540

 Ismath.hadi@yahoo.com

 208, Satwa Dubai

#### **SKILLS**

Customer service

Team work

Problem solving

Merchandising

Organization

Decision Making

#### **AERARS OF EXPERT**

Store Operations

Administration

Inventory Management

Staff Training & Motivation

DSR Reports & Stock in and Out

#### **EDUCATION**

Passed G C E O/LEVEL 2001

Diploma in computer Science

Diploma in Business Administration

#### **PROFILE**

Over 8+years of experience in Luxury Retail Sales Management. Skilled in Staff Training Inventory Management Leading the team to increase the Sales and profitability. Currently seeking a Senior Brand Promoter role in an excellence-driven company that promotes professional growth and innovation where I can contribute my diverse skills, competencies, and experience.

#### **WORK EXPERIENCE**

*March 04<sup>th</sup> 2024 to Date*  
*Apparel Group - Tommy Hilfiger | DUBAI, UAE*  
Department Manager

*Feb 2022 – July 2024 (2Years)*  
*QATAR DUTY FREE ADIDAS | PUMA | DOHA, QATAR*  
Store Supervisor

*March 2018 – July 2020 (2Years)*  
*INTER LUXURY GROUP (SWH) – POLICE, CERRUTI, AGENER WATCHES | DUBAI, UAE*  
Brand Supervisor

*April 2014 – Oct 2017 (3Years)*  
*SHARAF RETAIL GROUP – COTTON ON FASHIONS | DUBAI, UAE*  
Fashion Sales Consultant

*Dec 2011 – Feb 2014 (2Years)*  
*LAND MARK GROUP – SPLASH FASHIONS & FOOTWEAR | RAK, UAE*  
Sales Assistant | Cashier

#### **RESPONSIBILITIES**

Maintaining Brand integrity through display standards.

Ensure proper security control of stocks in the store through the implementation of agreed delivery plans and by following company procedures relating to stock movement.

Work with the merchandising team to ensure the availability of stock as well as identify and propose actions for slow moving / fast moving stocks for an efficient stock turnover.

#### **ACHIEVEMENTS AND TRAININGS**

*Successfully completed the Qatar Airways Aviation Security & Data Protection etc.. Trainings*

*Successfully completed the Police watches and Sunglasses Brand Training 2018*

*Best Employee of the month Awarded in Splash 2013*

*Best Customer service of the month Awarded*

*I Hereby declare that all the information given above is true and correct to the best of my knowledge*

