

Profile

Customer service and sales representatives with more than 6 years of Experience in ICT and retail industry. An impressive career of sales and services by identifying the customer needs and problems. I am perceived as an energetic and committed person.

I am seeking a position within the reputable retail firm to drive brand loyalty.

Professional Experience

Cashier/Auditor, Valtrans Transportation system & Services at Dubai International Airport 10/2022- Present)

- Provide needful information to the visitors
- Assist the guest during arrival and departure, secure the keys of the vehicles.
- process payment for the service, prepare and submit daily/weekly/monthly sales report
- Coordination with Area manager during the day to day operation.

Sales Supervisor, Infotech Services Pvt Ltd in Butwal, Nepal (11/2016-12/2021)

- Prepare and execute sales planning
- Market survey and analysis
- Branding and promotions
- Build a relationship with channel partners and public authorities.
- Train the staffs and conduct awareness programs.
- Inventories management

Education&Trainings

- High School – Computer Science - 2011
- Communication Essentials -2021

Languages

English – Fluent , Hindi – Fluent

Knowledge and skills

- Programs: MS Word, MS Excel, MS PowerPoint, POS, CRM, CUBES – Advance level knowledge.
- Industry- Retail, ICT and Hospitality.
- Good time management.
- Independent suggestions for solutions to existing problems and difficulties

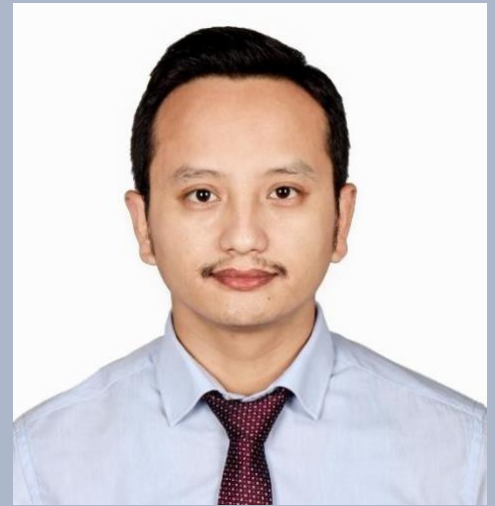
References

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Civil Status:

Single