

CURRICULUM VITAE

ANISH KHATIWADA

RAS AL KHAIMAH, U.A.E.

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CAREER OBJECTIVE

An experience Salesman seeking employment in a goal oriented establishment, where I can contribute positively to its growth and development in a highly competitive business world. To master a professional career where my proven capabilities and aptitude would be utilized in making significant contribution to company growth and to the world at large.

EDUCATIONAL QUALIFICATION

✚ **BACHELOR IN EDUCATION FROM DEVI COLLEGE, NEPAL**

WORKING EXPERIENCE

✚ **CUSTOMER SERVICE (2023 to Till the date)**
M14 CAFE ,RAS AL KHAIMAH,UAE

- Greetings customer with professional manner.
- Warm welcome and positive demeanour.
- Active listening and personalised attention which is focused on them.
- Proactive problems solving.
- Efficient and timely service .
- Empowered and knowledgeable staff.
- Positive feedback & open communication.
- Building relationship and customer engagement.

✚ **SALES ATTENDANT (2021 To 2023)**
BHATBHATENI SUPER MARKET (BUTWAL ,NEPAL)

- Maintaining products on store racks,shelves & displays in the store.
- Rotating products from back store to shelf and display locations
- Ensure high level of customer satisfactions through excellent sales service.
- Greeting customers,responding to questions,improving engagement with merchandise and providing outstanding customer service.
- Operating cash register, managing financial transactions and balancing drawer.
- Resolve customer complaints, guide them and provide relevant information
- Increase in store sales & maintain fully stocked store.

LANGUAGES KNOWN

✚ English,Hindi,Nepali&Arabic

KEY PERSONAL SKILLS

- ✚ Ability to work effectively under time pressure and for long and extended hours.
- ✚ A good memory and an eye for detail.
- ✚ Ability to understand different kinds of people.
- ✚ Good attention to details
- ✚ Great sensitivity to the needs of others.
- ✚ Ability to follow instructions and complete tasks to a good level
- ✚ Flexibility in attitude and working behavior.

PERSONAL DETAILS

✚ Passport No	:	12154723
✚ Nationality	:	Nepalese
✚ Date of Birth	:	05-03-2000
✚ Marital Status	:	Unmarried
✚ Gender	:	Male
✚ Visa Status	:	Employment

DECLARATION

I hereby certify that the above particulars are true and correct to the best of my knowledge and belief.

ANISH KHATIWADA