CURRICULUM VITAE

PERSONAL DETAILS:

Name : BIRUNGI DOROTHY
Mobile : +971 561 946 504
Email : birungid798@gmail.com

Nationality : Uganda
Marital Status : Single
Gender : Female
English : English
Visa Status : Visit Visa
Address : Dubai UAE



POSITION: CASHIER

CAREER PROFILE

I'm determined and ambitious customer service, cashier with experience. I have developed a great customer service and communication skills in different environment settings. Am proficient in sales, customer relationship development, securing new customers, excellent communication skills. My knowledge about customer care service can definitely create fresh ideas for the company and help develop a range of products & Services.

PERSONAL SKILLS

- Customer Service
- Call Centre Operations Patience
- Customer Sales Support
- Cash Management
- POS

- Customer Relationship
- Management
- Inventory Management
- Problem Solving
- Analytical Thinking

WORK EXPERIENCE

COMPANY: CHOICE SUPERMARKET-UGANDA

POSITION: Cashier DURATION: 2 Years

COMPANY: OUALITY SUPERMARKET – UGANDA

POSITION: Cashier/Supermarket Attendant

DURATION: 2 Years

RESPONSIBILITIES

- Welcome customers to the store and answer their queries
- Manage transactions with customers using cash registers
- Provides a positive customer experience with fair, friendly, and courteous service.
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Collects payments by accepting cash, check, or charge payments from customers and makes change for cash customers.
- Ensure high levels of customer satisfaction through excellent sales service
- Remain knowledgeable on products offered and discuss available options
- Process POS (point of sale) purchases

PERSONAL SKILLS

- Am Quick and Flexible
- Good at Guest Relations.
- Customer service Skill.
- Good Public relation Skills.

CAREER HIGHLIGHTS

• High school certificate of education -Uganda

DECELERATION

The information given above is the best of my knowledge. I am looking forward to get an opportunity to work in your esteemed organization