

# BWEKOBA NIDDA

Cashier

Seeking a challenging and fast-paced role where I can leverage my skills and experience to make a significant impact. Excited to contribute to an organization that values continuous learning and growth.



## Contact Info

**Phone:**

+971547287815

**Email:**

bwenidda@gmail.com

**DOB:**

11.06.1996

**Gender:**

Female

**Nationality:**

Ugandan

**Address:**

Dubai

## Skills

Communication

Critical thinking

Creativity

Time management

Teamwork

Fast Typing

Problem - solving

Interpersonal skills

## Languages

English, Basic Arabic

Basic Arabic

## Education

Feb  
2011

Dec  
2016

Sept  
2019

Dec  
2019

- **High School Diploma**

Kitante Hill school

- **certificate in computing**

Makerere University

## Experience

Sept  
2021

Dec  
2022

- **AMERICANA GROUP OF COMPANIES KFC**

cashier

Demonstrated excellent customer Service skills while serving customers in a high volume retail environment. Accurately balanced cash drawers and reconciled discrepancies. processed accurate and efficient Cash and credit transactions. Accomplished daily administrative tasks such as data entry and reconciling reports. Developed strong product knowledge, and organised merchandise displays. Answer customer inquiries complaints and requests in a professional manner. Receiving and restocking Supplies such as chicken, beverages, cups Spoons.

- **Customer Service Representative**

Developed strong customer relations by providing timely and accurate information and solutions to customer inquiries. Assisted customers with product selection ,product orders,and returns. utilised problem solving skills to quickly and effectively resolve customer complaints. Exceeded customer service expectations by going above and beyond to ensure customer satisfaction.

## Achievement

- **Appreciation certificate**