



MUHAMMED SHAFI

WORK EXPERIENCE

SALES MAN. 2019-2023 AL BERWAZ MOBILES RAS AL KHAIMAH

Product Knowledge: Develop a comprehensive understanding of the products available in the shop. Familiarize yourself with their features, benefits, pricing, and variations to effectively assist customers in making informed purchasing decisions.

Product Display and Merchandising: Maintain attractive and organized product displays that effectively showcase the shop's offerings. Ensure products are properly labeled, priced, and stocked. Regularly replenish inventory to avoid out-of-stock

BILLING AND CASHEIR ~2015-2019 TANNAF READYMADE GARMENTS LLC RAS AL KHAIMAH

Cash Handling and POS Operations: Process customer transactions accurately and efficiently using the shop's point of sale (POS) system. Handle cash, credit/debit card payments, and issue receipts. Maintain cash registers and reconcile sales at the end of each shift.

Customer Feedback and Issue Resolution: Listen to customer feedback, concerns, and complaints. Take prompt and appropriate action to resolve issues, ensuring customer satisfaction and loyalty. Escalate complex or unresolved matters to the shop manager when necessary.

SHOP ASSISTANT ~2013-2015 ABUALI GIFT AND GAMES RAS AL KHAIMAH

Customer Assistance: Greet customers and provide them with a warm and welcoming shopping experience. Offer assistance in locating products, answering questions, and providing information about promotions, discounts, and special offers.

CONTACT

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PERSONAL DETAILS

- Nationality: Indian
- Gender: Male
- Date of birth: 01/08/1990
- Marital Status: Married

Visa status: Visit Visa

LANGUAGES

- Arabic (Fluent)
- Hindi (Fluent)
- English (Basics)

EDUCATION

- SSLC
- PLUS TWO