

BABONGILE MASANGO

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United Arab Emirates, Dubai

PROFILE INFORMATION

Seeking a challenging and fast-paced role, where I can leverage and experience to make a significant impact. Excited to contribute to an organization that values continuous learning and growth

KEY COMPETENCIES

Team leadership	Report writing and presenting	Strong interpersonal skills
Problem solving	Critical thinking skills	Proactive and self-motivated
Certified infant and child CPR	Excellent communication skills	Exceptional organisational skills

PROFESSIONAL EXPERIENCE

feb 2023-july 2024

ALL DAYS RESTAURANT

Waitress

- Great and assist customers to their table
- Present the menu and provide details
- Prepare tables by setting up linens, silverware and glasses
- Offer the menu recommendations upon request
- communicate order details to the kitchen staff
- Serve the food and drinks
- Deliver checks and collect bill payment
- Carry dirty plates, glasses and silverware to kitchen for cleaning
- Provide excellent customer service to guest throughout

Graceworld infant

Jan 2022 - feb 2023

Assistance pre school teacher

- Teaching children basic skills as identifying colors, shapes, numbers and letters
- Work with children in groups or one on one depending on the needs of children and on the subject matter
- Plan and carry out a curriculum that focusses on different areas of child development

Choppies supermarket

July 2020 - Jan 2022

cashier

- Assisting customers in the in-store check out process, scan goods and collect payment
 - count money in cash drawers at the beginning and end of shifts to ensure the amount are correct and there is adequate change
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EDUCATION & CERTIFICATIONS

CERTIFICATE IN INFANT AND CHILD CARE

Charter house, Zimbabwe Bulawayo
hospital@consolidatedhealth.co.zw

CERTIFICATE IN TILL OPERATIONS AND

Merchandising

Charter house, Zimbabwe Bulawayo
Hospital@consolidatedhealth.co.zw

CERTIFICATE IN FIRST AID

Red cross, Zimbabwe, Bulawayo

EXTRACURRICULAR ACTIVITIES

INDRIVE AGENT

Reach out to customers for assistance with any issue or inquiries

Community Volunteer

Cowdray Bulawayo