



PROFILE

Proactive and technically skilled IT Support Technician with a Bachelor's in Network Engineering from INES-Ruhengeri. Demonstrates hands-on experience in IT support, network configuration, and end-user assistance, with a focus on reliable troubleshooting and efficient solutions. Eager to contribute expertise in IT support, technical problem-solving, and network maintenance to enhance operational efficiency.

CONTACT

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ANGE DIVIN BAHATI

EDUCATION

Institut d'Enseignement Supérieur de Ruhengeri (INES
RUHENGRI)

Bachelor's degree in Network Engineering .

Association des Parents Adventistes pour l'Education a
Rusororo (APAER)

A2 Diploma in Software Development

WORK EXPERIENCE

Rwanda Broadcasting Agency (RBA)

09/2018-11/2018

I assisted in installing, maintaining, and troubleshooting
broadcast network systems, ensuring seamless operations.

SALTEL Ltd

10/2021-11/2019

Participated in training in C Programming and Web
development and Graphic design.

GVA CANALBOX

05/2024-07/2024

Provided efficient technical support for fiber-optic network
installation and configurations, ensuring stable and secure
connections for end-users, resulting in high client satisfaction.
Managed network setups with a focus on reliability and
performance.

SKILLS

- Public Relations
- Teamwork
- Effective communication
- Critical Thinking

TECHNICAL SKILLS

- IT Support & Troubleshooting
- Network Installation & Configuration
- Systems & Device Setup

LANGUAGES

- English (Fluent)
- Kinyarwanda (Fluent)
- French (Very good)

Personal Attributes

- Detail-Oriented Problem Solver
- Strong Communicator & Collaborative Team Member
- Good aptitude for team work
- Can conveniently work with people from multicultural background