



Baljeet Kumar



OBJECTIVE

I am looking for a challenging job with a rapidly growing organization that can provide me with a range of goals and job objectives within a contemporary and economical business setting.



EXPERIENCE

Lc wakiki (Apparel Group)

Aug-2022 - Aug-2024

Sales associate

- 1.Ensure high levels of customer satisfaction through excellent sales service
 - 2.Assess customers needs and provide assistance and information on product features
 - 3.Welcome customers to the store and answer their queries
 - 4.Follow and achieve department's sales goals on a monthly, quarterly and yearly basis
 - 5."Go the extra mile" to drive sales
 - 6.Maintain in-stock and presentable condition assigned areas
 - 7.Actively seek out customers in store
- Remain knowledgeable on products offered and discuss available options
- 8.Process POS (point of sale) purchases
- Cross sell products

Kitopi (800Pizza .Cluckers*Pinasaty*)

2021 - 2022

Guest Service Associate

- 1.Training Customer service staff.
2. listening and Solving Customer complaints
- 3.Monitor Customer Experience Services.
- 4.Food Safety
- 5.Managing Foh Inventory

Pizza Hut (Kuwait Food company Americana)

2018 - 2021

Restaurant Supervisor

- 1.Staff Sceduling
- 2.Food safety Training
- 3.Oredering and Receiving
- 4.Managing Daily .weekly And Monthly Inventory
- 5.Handling store Sales (Cash and online)

Hardees's (Kuwait food company Americana)

Jan-2017 - Nov-2017

Team Member

1. Opening and Closing Store
- 2.Cook and Prepare order for Dispatch.



EDUCATION

Punjab technical university

Bachelor of Hotel management

JNV Ludhiana Punjab(India)

Vocational Diploma Food&Beverages
A+



CONTACT



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SKILLS

Team Building Time Management
Problem Solving Emotional Intelligence
Customer Service Basic computer skills



ACHIEVEMENTS & AWARDS

1. ServSafe Food safety International(National Restaurant Association Solution)
- 2.Sharjah Food safety Program Manager(Haccp)
3. Do food safely (Victoria state Government)
- 4.Environment Cleaning and Sanitation (World Health Organization)



LANGUAGES

English

Punjabi

Hindi



INTERESTS



Cooking



Meditation



Reading Books