

ADAM A MUJAWAR

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Objective

Experienced customer service representative with a passion for delivering exceptional service and building strong client relationships. Seeking a position where I can leverage my communication skills and problem-solving abilities to exceed customer expectations

Experience

- Serco Pvt Ltd** 2014 - 2015
Customer Service Representative
As a telephone banker, I provided customer support and assistance over the phone regarding various banking products and services. This involved handling inquiries, resolving issues, and providing guidance on account management, transactions, and financial products. Additionally, I promoted and upsold banking products to customers based on their needs and preferences, while adhering to regulatory guidelines and maintaining a high level of professionalism and customer satisfaction.
- Silgate Solutions Pvt Ltd** 2015 - 2022
Customer Service Representative
In a sales customer service role, I engaged with customers to understand their needs, address inquiries, and resolve any issues they encountered. I effectively communicated product features and benefits, guiding customers through the purchasing process and ensuring a seamless experience. Additionally, I actively pursued opportunities to upsell or cross-sell relevant products or services, ultimately aiming to enhance customer satisfaction and drive sales revenue.
- Funds4Claims and Usa Lawsuit Loans** 2022 - 2024
Claims Specialist
Legal Compliance Analyst (USA Lawsuit loans)

Assisted in managing corporate lawsuits, ensuring compliance with legal procedures.

Coordinated with legal teams to prepare documentation for litigation.

Handled dispute resolution and risk mitigation strategies.

Education

- Matoshree Sumati Chintamani Tipnis College of Arts and Commerce** 2024
Bachelor Degree in Commerce
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Skills

- Sales & Business Development Customer Relationship Management MS Office (Excel, Word, PowerPoint)
- Soft Skills: Excellent Communication Adaptability & Quick Learning Time Management & Multitasking

Interests

- Cricket, Websurfing and Gaming

Languages

- English, Hindi & Marathi.

Additional Information

Date Of Birth= 26/05/1995
Marital Status= Married
Gender Male

Nationality

- Indian

A handwritten signature in black ink, appearing to be 'Adam A Muja war', with a stylized, flowing script.

ADAM A MUJAWAR