



# WARDAT AGAHOZO

Barista/Cashier

## Profile

Experienced cashier with over 5 years in customer service and 2 years as a barista in high-paced environments. Skilled in handling transactions, crafting quality beverages, and providing exceptional service. Efficient, organized, and dedicated to ensuring customer satisfaction.

## Contact

 +971556039147

 agahozow@gmail.com

 Dubai,Uae

## Skills

- POS system and cash handling.
- Beverage preparation and customization.
- Customer service excellence.
- Inventory management.
- Cleanliness and safety compliance.

## Language

- English(Fluent)
- French(Basic)

## Education (2013-2015)

**AIPER NYANDUNGU**

High school diploma in  
Computer science

**(2017-2020)**

**UNIVERSITY OF KIGALI**

Bachelor's of Business  
information technology  
(no graduated)

**(2022)**

Barista training in Kigali  
barista

## Experience 2022-2024

**BARISTA/CASHIER**

**Umut coffee House**

- Provided customer service and handled transactions.
- Prepared drinks, snacks, and maintained workstations.

**(2016-2020)**

**CASHIER**

**Evidence hardware company**

- Processed transactions accurately using POS systems.
- Provided excellent customer service and resolved issues.
- Managed cash, credit, and debit payments, ensuring register balance.