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| BOO |  | Benson Onyango Oduor | | |
|  |  | Motivated and friendly worker with a flexible schedule and willing to work any time called upon, dependable and punctual with a clean record. Work collaboratively with team members to provide excellent customer service to clients. | | |
| Location  Dubai Silicon Oasis, UAE  Phone  +971567980228  Email  Benson.onyango1996@gmail.com  Referees.  Phoebe William Kasichana,  Zone Supervisor,  One Acre Fund.  Email: w.pkasichana@gmail.com.  Mobile: +254728136235.  Abshir Abdullahi,  Supermarket Manager,  Liban Supermarket.  Mobile; +254721966782 |  | Experience | |  |
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| January 2023- November 2023Shop Assistant | One Acre Fund | Kakamega Kenya  * Cultivated customer satisfaction by conducting follow-up phone calls and on-site visits. * Completing sales in the Point-of-Sale system of the company. * Handling the company’s inventory by safeguarding it and issuing out products to farmers who have purchased them. * Restored satisfaction by quickly resolving customer complaints with acknowledgment and tactful communication. * Explained product features and demonstrated operation to educate customers and close sales. * Researched market trends and stayed current on customer preferences for better sales operations.  2021 January- 2022 DecemberSupermarket| Liban Supermarket| Mombasa, Kenya  * Removing goods from the shelves which are past their sell-by date. * Stacking the shelves and display areas, including fridges and freezers. * Making sure that stock is rotated i.e putting goods with the earliest sell-by dates to the front. * Cleaning the shelves and keeping stock neat and tidy * Helping customers with any queries, including showing them where items are. * Working on the checkouts, scanning goods, sometimes helping with packing, and processing cash or card payments helping customers use self-service checkouts. | | |
| Education |  | |
| Masinde Muliro University of Science and Technology (September 2016- August 2021) | |
| Bachelor of Science in Economics  **Key Skills**   * Customer Service. * Communication. * Time- management. * Teamwork. * Working under pressure. * Trustworthiness and responsibility. * Problem-solving and focus. | | |