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| BOO |  | Benson Onyango Oduor |
|  |  | Motivated and friendly worker with a flexible schedule and willing to work any time called upon, dependable and punctual with a clean record. Work collaboratively with team members to provide excellent customer service to clients. |
| LocationDubai Silicon Oasis, UAEPhone+971567980228EmailBenson.onyango1996@gmail.comReferees.Phoebe William Kasichana,Zone Supervisor,One Acre Fund.Email: w.pkasichana@gmail.com.Mobile: +254728136235.Abshir Abdullahi,Supermarket Manager,Liban Supermarket.Mobile; +254721966782 |  | Experience |  |
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| January 2023- November 2023Shop Assistant | One Acre Fund | Kakamega Kenya* Cultivated customer satisfaction by conducting follow-up phone calls and on-site visits.
* Completing sales in the Point-of-Sale system of the company.
* Handling the company’s inventory by safeguarding it and issuing out products to farmers who have purchased them.
* Restored satisfaction by quickly resolving customer complaints with acknowledgment and tactful communication.
* Explained product features and demonstrated operation to educate customers and close sales.
* Researched market trends and stayed current on customer preferences for better sales operations.

2021 January- 2022 DecemberSupermarket| Liban Supermarket| Mombasa, Kenya* Removing goods from the shelves which are past their sell-by date.
* Stacking the shelves and display areas, including fridges and freezers.
* Making sure that stock is rotated i.e putting goods with the earliest sell-by dates to the front.
* Cleaning the shelves and keeping stock neat and tidy
* Helping customers with any queries, including showing them where items are.
* Working on the checkouts, scanning goods, sometimes helping with packing, and processing cash or card payments helping customers use self-service checkouts.
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| Education |  |
| Masinde Muliro University of Science and Technology (September 2016- August 2021) |
|  Bachelor of Science in Economics**Key Skills** * Customer Service.
* Communication.
* Time- management.
* Teamwork.
* Working under pressure.
* Trustworthiness and responsibility.
* Problem-solving and focus.
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