BILAWAL HAROON KHAN

SUPERMARKET SALES ASSISTANT

CONTACT

971506890855

bilawalbaloch99@gmail.com

- www.bkinternational.com
- Al Satwa Dubai United Arab Emirates

SKILLS

Punctual

Team Worker

Communication Skills

Multi Tasker

EDUCATION

Higher Secondary School Degree (Attested)

Secondary School Degree (Attested)

Education Pakistan

(Information Technology)

LANGUAGES

English

Board of Intermediate & Secondary Education Pakistan

Board of Intermediate & Secondary

-Six Months Diploma in Computer Foundation

PROFILE

Detail-oriented communicator looking to join a positive and motivated sales team. Customer-oriented professional with established customer service, merchandising and basic bookkeeping skills to optimally attend to customers and address their concerns. Looking to secure a position where my skills can be put to good use. Proficient in SAP / ERP, CRM, CMS Softwares.

WORK EXPERIENCE

Sales Assistant (Grocery Section)

METRO CASH & CARRY HYPERMARKET PAKISTAN

2018 to 2023

- Greet and direct customers
- Provide accurate information (e.g. product features, pricing and after-sales services)
- Answer customers' questions about specific products/services
- Conduct price and feature comparisons to facilitate purchasing Cross-sell products
- Ensure racks are fully stocked
- Manage returns of merchandise
- Coordinate with the Retail Sales Representatives team to provide excellent customer service (especially during peak times)
- Inform customers about discounts and special offers
- Provide customer feedback to the Store Manager
- Stay up-to-date with new products/services

Sales Assistant (Grocery Section)

IMTIAZ SUPERMARKET PAKISTAN

2013-2018

- Greeting and directing customers
- Providing accurate information (e.g. product features, pricing and after-sales services)
- Answering customers' questions about specific products/services
- Conduct price and feature comparisons to facilitate purchasing
- Cross-sell products
- Ensure racks are fully stocked
- Manage returns of merchandise
- Coordinate with the Retail Sales Representatives team to provide excellent customer service (especially during peak times)
- Inform customers about discounts and special offers
- Provide customer feedback to the Store Manager
- Stay up-to-date with new products/services

Urdu

Punjabi 🕳