



BIMAL KARKI

Sales Assistant

I am a hardworking and customer-oriented individual with strong knowledge of mobile phones, accessories, and basic troubleshooting. With experience in retail and sales, I have developed excellent communication skills and the ability to handle customer needs efficiently. I am passionate about technology, quick to learn new products, and always focused on providing great service. I am looking for an opportunity in a reputable mobile shop in Dubai where I can grow professionally and contribute to the team's success.

Contact

+971 50 898 6405

Karkeebeem@gmail.com

Dubai, UAE

Education

2015-2019

Bachelor of Education

Tribhuvan University
Kathmandu, Nepal

Language

English

Hindi

Nepali

Skills

Experience in retail

Corporate sales account

Teamwork

Meeting deadlines

Critical thinking

Creativity Meeting

Experience

Sales Assistant

BG Electronics

Kathmandu, Nepal

2021-2024

- Assisted customers in selecting suitable smartphones, accessories, and SIM packages based on their needs and budget.
- Explained technical features, compared phone models, and provided hands-on product demonstrations.
- Handled billing, POS transactions, and maintained proper stock records using basic inventory software.
- Managed daily shop opening/closing procedures and ensured a clean, organized display area.
- Resolved customer complaints quickly and politely, ensuring customer satisfaction and repeat business.
- Supported minor troubleshooting and setup tasks (SIM activation, app setup, screen protector installation, etc.).

Mobile Shop Assistant (Trainee)

ROHIT MOBILE HOUSE , Sindhupalchok, Nepal

June 2019 – January 2021

- Gained foundational experience in retail mobile sales and device handling.
- Helped organize shelves, stock new arrivals, and prepare devices for display.
- Learned to handle customer inquiries, make product suggestions, and process simple sales under supervision.
- Observed mobile phone repair tasks and basic technical inspections.

Personal information

Date of Birth. : 12 June 1996

Nationality : Nepali

Gender : Male

Marital Status : Married

Passport Details

Passport no : 11579255

Issue date. : 23/08/2019

Expiry date : 22/08/2029

Visa Status

Visit Visa

STRENGTHS

- Excellent communication and interpersonal skills
- Strong knowledge of smartphones and mobile accessories
- Fast learner and adaptable to new technologies
- Confident in sales and upselling techniques
- Able to work under pressure and meet sales targets
- Friendly and professional customer service approach
- Basic troubleshooting and mobile setup skills
- Honest, punctual, and team-oriented
- Good understanding of stock management and POS systems
- Multilingual: Fluent in Nepali, Hindi, and good in English

DECLARATION

I hereby declare that the above-mentioned information is true and correct to the best of my knowledge and belief. I take full responsibility for the accuracy of the details provided in this resume.