



SHEFEEQ ABBAS

ABOUT ME

I am a dedicated, organized and methodical individual. I have good interpersonal skills, am an excellent team worker and am keen and very willing to learn and develop new skills. I am reliable and dependable and often seek new responsibilities within a wide range of employment areas. I have an active and dynamic approach to work and getting things done. I am determined and decisive. I identify and develop opportunities.

EXPERIENCE

TRANSGUARD GROUP.DUBAI 2020 - 2023

Aviation Ground Handling

- 1 Maintained Safety & Security Of Ramp At All Time.
- 2 Communicated Constantly With Flight Crew Personnel And Other Ground Personnel.
- 3 Assigned For Accurate And Careful Handling Of Customer Baggage, Air Freight.
- 4 Inspect All Pallets For Deliveries To Ensure Quality And Accuracy Of All Shipments.
- 5 Worked Closely With Management To Determine Goals For The Day.
- 6 Make Sure Work Environment Was Safe & Clean.

MC DONALD'S.ABUDHABI 2018 - 2019

Service Crew

- 1 Received Customers Pleasantly, Took Their Orders, Transmitted To Kitchen Staff, Served, And Prepared Bills.
- 2 Prepared Food Items Such As Hamburgers As Per The Established Standards.
- 3 Adhered To The Quality And Work Standards Of The Chain.
- 4 Maintained The Equipment, Such As Oven And Grill, In Proper Condition.
- 5 Maintained Cleanliness In The Work Stations.
- 6 Assisted The Other Staff Members In Taking Orders.
- 7 Analyzed Customer Complaints And Feedback For Constant Improvement

CONTACT

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DOB: 24/11/1995
W: Marital Status : Single
Nationality : Indian
Passport No : N7625817
Visa Status : Visiting

EDUCATION

Calicut University 2016

B. B. A Finance
Grades - 60%

Board Of Higher Secondary Examinations, Kerala 2013

+2 Commerce With Computer Application
Grades - 70%

Board Of Public Examinations, Kerala 2011

S. S. L. C
Grades - 75%

SKILLS

Organized



Communication



Teamwork



Meeting deadlines



Critical thinking



Resilience



LANGUAGE

English



Malayalam



Hindi



REFERENCE

Muhammad Riyas - Customer Service

Emirates - Danata Cargo Airside Operations