



BOJAMMA M.R.

A competent professional with over 6 years of experience in Quality Assurance, Accounts, Operations Management and Customer Service, possessing good interpersonal skills, positive attitude and a strong commitment to excellence. I am adept at dealing with people, energetic enough to work for longer and flexible durations, and an effective communicator, making for a complete team member with a flexible and detail-oriented attitude.

CONTACT

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📍 Al Qusais, Dubai

✉ [linkedin.com/in/bojamma-m-r-b61590110](https://www.linkedin.com/in/bojamma-m-r-b61590110)

COMPUTER KNOWLEDGE

- Microsoft Office
- Tally

LANGUAGES

- English
- Hindi
- Kannada
- Tamil

ACHIEVEMENTS/TRAINING/COURSES

- Certified Quality Professional from Benchmark 61X Sigma.
- Received best performer award for leadership, responsiveness and collaboration.
- Provided floor support for new team members.

INTERESTS

- Reading books
- Watching web series & movies.

PROFESSIONAL EXPERIENCE

Company: TESCO BENGALURU PRIVATE LTD

Role: Senior Associate – Quality Assurance

Duration: From April, 2019 – Sept, 2023 (4.5 years)

- Investigated Product quality complaints from stores.
- Notified and ensured suppliers were informed with regards to complaints and advise them of the charges.
- Ensured accurate charges were levied for suppliers.
- Identified operational improvements and implemented solutions using CI tools and techniques.
- Stayed updated with process changes and followed defined Quality Assurance Processes and framework.

Company: Coface India Credit Management & Services Pvt Ltd

Role: Service Analyst

Duration: From Nov 2015, to Sept 2018 (2.10 Years)

- Conducted Company Financial Research and prepared reports.
- Coordinated with Companies for data collection and verification.
- Prepared Company reports based on Financial data.
- Analyzed financials of BSE & NSE listed companies.

EDUCATION:

Masters in Commerce (2015)

Specialization: Commerce

St. Philomena's College, Mysore (Mysore University)

Bachelors in Business Management (2013)

Specialization: Business Management

St. Agnes College, Mangalore (Mangalore University)