



# Sinu Thomas Oommen

CASHIER

## Personal Profile

Villa no. 925

Al maqam street,  
Al Ain, UAE.

+971563507229

[sinuthomasoommen@gmail.com](mailto:sinuthomasoommen@gmail.com)

NATIONALITY

INDIAN

## Links

LINKEDIN

## Skills

Customer Service

Ability to Multitask

Critical thinking and problem solving

Team leadership

Ability to work in a team

## Hobbies

CYCLING

## Languages

ENGLISH

HINDI

## Professional Summary

Dedicated and customer-focused cashier with 3+ years of experience in retail settings. Proven track record of providing exceptional service and maintaining accuracy in cash handling. Skilled in processing transactions, managing multiple payment methods, and resolving customer inquiries efficiently. Strong communication skills and ability to work well under pressure. Seeking to leverage my skills to contribute to the success of a dynamic organization.

## Employment History

### CAHIER, THE GRAND AMBASSADOR, KOTTAYAM, KERALA, INDIA.

06/2023 - 01/2024

- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Redeem stamps and coupons
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information

### CASHIER, HOTEL HILLS PARK, PATHANAMTHITTA, KERALA, INDIA

06/2019 - 04/2023

- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- Operating scanners, scales, cash registers, and other electronics.
- Balancing the cash register and generating reports for credit and debit sales.
- Accepting payments, ensuring all prices and quantities are accurate and providing a receipt to every customer.
- Processing refunds and exchanges, resolving complaints.

### CASHIER, THE MONARCH BUSINESS CLASS HOTEL, CALICUT, KERALA, INDIA

02/2018 - 04/2019

- Handle cash, credit, or check transactions with customers
- Scan goods and collect payments
- Ensure pricing is correct
- Issue change, receipts, refunds, or tickets
- Redeem stamps and coupons
- Count money in cash drawers at the beginning and end of shifts to ensure that amounts are correct and that there is adequate change

### SALES EXECUTIVE, IMAGING SOLUTIONS, TRIVANDRUM, KERALA

08/2015 - 10/2017

- Visiting clients for sales marketing regularly and getting new orders
- Assisting the department in Daily Operation
- Managing customer data base and documentation and period review.
- Communicating with Clients & Suppliers and arrange business meetings to improve business relations.
- Payment collection and follow-ups with clients and depositing payment in Bank.
- Constant follow up of suppliers and clients for the pending assignments until achieving the result.

**SALES EXECUTIVE, MTS SISTEMA SHYAM TELESERVICES LTD, KOTTAYAM**

04/2013 - 06/2015

- Visiting clients for sales marketing regularly and getting new orders
- Assisting the department in Daily Operation
- Managing customer data base and documentation and period review.
- Communicating with Clients & Suppliers and arrange business meetings to improve business relations.
- Payment collection and follow-ups with clients and depositing payment in Bank.
- Constant follow up of suppliers and clients for the pending assignments until achieving the result.

**SALES EXECUTIVE, IDEA CELLULAR LIMITED, PATHANAMTHITTA, KERALA**

03/2011 - 03/2013

- Visiting clients for sales marketing regularly and getting new orders
- Assisting the department in Daily Operation
- Managing customer data base and documentation and period review.
- Communicating with Clients & Suppliers and arrange business meetings to improve business relations.
- Payment collection and follow-ups with clients and depositing payment in Bank.
- Constant follow up of suppliers and clients for the pending assignments until achieving the result.

**Education****MASTER OF BUSINESS ADMINISTRATION, BHARATHIYAR UNIVERSITY, TAMILNADU, INDIA**

10/2013-05/2017

**BACHILOR OF COMMERCE, M. S UNIVERSITY, TAMILNADU, INDIA**

07/2007 - 11/2010