



NAGAWA VIOLA PARKER

Viola.nagawa2@gmail.com

Mobile No. +971552443346

Date of birth. 21/08/1988

Visa status: Own Visa

PERSONAL OBJECTIVE

To excel in the Marketing Industry internationally. This will be through full involvement and application of my professional knowledge and skills in the industry, ready to rise to a higher level of management and to learn more and explore this career path.

PERSONAL INFORMATION

A confident, articulate, assertive and flexible individual with a professional approach to many things in life. An enthusiastic worker in management, facilitating and leading small groups. An individual who enjoys challenges, a quick learner and I possess the ability to cope well under pressure.

PERSONAL SKILLS

- ❖ Human Resource Management
- ❖ Computer literate
- ❖ General Clerical duties
- ❖ Records taking and management
- ❖ Complaint Handling and Resolution
- ❖ Great Communication Skills
- ❖ Organizational Skills
- ❖ Innovativeness and Creativity

WORKING EXPERIENCE

CASHIER

SHOPRITE HYPERMARKET (UGANDA)-2014 TO 2017

- Managing transactions while using the point-of-sales system
- Scanning products and ensure accurate pricing
- Redeeming stamps and coupons
- Resolving and responding to customer complaints and concerns
- Issuing receipts, refunds, change and tickets
- Receiving cash, credit and debt payments
- Calculating the cost of products and services
- Maintaining adequate change denominations and requesting additional changes
- Answering customer questions about products or services and providing recommendations based on customer needs
- Reporting issues or problems on the equipment
- Working with team to meet store sales goals
- Giving assistance in stocking and rotating merchandise
- Maintaining a clean and tidy checkout and merchandise
- Staying up to date on merchandise promotions, advertisements and product information

CASHIER

CARREFOUR HYPERMARKET (UGANDA) - 2021 to 2024

- Managing transactions while using the point-of-sales system
- Scanning products and ensure accurate pricing
- Redeeming stamps and coupons
- Resolving and responding to customer complaints and concerns
- Issuing receipts, refunds, change and tickets
- Receiving cash, credit and debt payments
- Calculating the cost of products and services
- Maintaining adequate change denominations and requesting additional changes
- Answering customer questions about products or services and providing recommendations based on customer needs
- Reporting issues or problems on the equipment
- Working with team to meet store sales goals
- Giving assistance in stocking and rotating merchandise
- Maintaining a clean and tidy checkout and merchandise
- Staying up to date on merchandise promotions, advertisements and product information

EDUCATION BACKGROUND:

| YEAR | AWARD | INSTITUTION |
|-----------|------------------------------------|--|
| 2013-2015 | Diploma in Business Administration | YMCA |
| 2007-2009 | Diploma in HR Management | Management Training and Advisory Centre (MTAC) |