

NAZRUL BHAT

CASHIER

CONTACTS

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SATWA DUBAI, INDIA

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ABOUT ME

Effectively recruiting and managing employees, overseeing operations, handling customer complaints, and generating financial reports. To provide high quality food and beverages. To provide friendly and welcoming atmosphere. To provide professional, hygienic, and attentive service.

EDUCATION

BSC HOSPITALITY &
HOTEL
MANAGEMENT
INSTITUTE OF HOTEL
MANAGEMENT
SRINAGAR
2021

- Financial management,
- Menu development,
- Data analysis,
- Demonstrate deep

WORK EXPERIENCE

SENIOR CASHIER

THE KABO LUXURY BOUTIQUE HOTEL
[INDIA]

JUL - 2024
DEC - 2024

- Manage transactions with customers using the point-of-sales system.
- Scan products and ensure accurate pricing.
- Take cash, credit and debit payments.
- Issue receipts, refunds, change or tickets.
- Redeem stamps and coupons.
- Cross-sell or upsell products.
- Resolve customer complaints and concerns.

CASHIER

MADO RESTAURANT & CAFE LLC. [Saudi
Arabia]

APR - 2023
JUN - 2024

- Handle cash, credit, or check transactions with customers.
- Scan goods and collect payments.
- Ensure pricing is correct
- Issue change, receipts, refunds, or tickets.
- Redeem stamps and coupons.
- Provide product information and help customers locate specific items.

CASHIER

CROWN PLAZA AN IHG HOTEL TODAY
GURUGRAM [HARYANA]

AUG - 2021
MAR - 2023

- Managed cash register operations, including processing payments and issuing receipts.
- Provide friendly and efficient service to customers, enhancing their overall experience.
- Assisted in inventory management and restocking of supplies as needed.
- Maintained cleanliness and organization of cashier area.

Knowledge ability in
Customer Service

DIPLOMA IN DATA
ENTRY OPERATOR
INDUSTRIAL TRAINING
INSTITUTE

2018

INTERNET
DISTRIBUTION
SYSTEM (IDS)
INDUSTRIAL TRAINING

INSTITUTES

12TH, (TEACHER
DEVELOPMENT
COORDINATOR)
GOVERNMENT HIGHER
SECONDARY SCHOOL
2016

SKILLS

Interpersonal Skills

Attention to Detail

Active Listening Skills.

Customer Service

Building Customer Loyalty

Positive Attitude

Teamwork

Time Management

Cash handling.

Basic math skills.

Strong product knowledge
and understanding of
customer base.

Bagging items carefully.

Verbal communication
skills

Issuing refunds &
exchanges

TRAINEE

THE KHYBER HIMALAYAN RESORT AND
SPA [GULMARG]

- The training involves four core operational department in a hotel, Front office, Food production, Food and beverage, & Housekeeping.

MAR - 2021

MAY - 2021

PERSONAL DETAILS

Date Of Birth

16 Nov 2001

Nationality

INDIAN

Marital Status

SINGLE