

NANA ABENA SAFOA



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📍 AI SATWA _DUBAI

SKILLS

Cash Handling & Accuracy – Efficient in managing cash, digital payments, and maintaining transaction accuracy.

Customer Service – Friendly and approachable, skilled in addressing customer questions and enhancing the shopping experience

Attention to Detail – Strong focus on accuracy, reducing discrepancies, and ensuring high standards in every transaction

POS Systems – Proficient in modern point-of-sale systems and handling digital payment methods.

Problem Solving – Quick decision-making and solution-oriented approach to handle customer queries and transactional issues

PERSONAL DETAILS

Date of Birth : 1999/09/30

OBJECTIVE

Dedicated and reliable cashier with two years of experience in providing excellent customer service, handling transactions accurately, and maintaining a positive customer experience. Seeking to leverage skills in cash management and problem-solving in a dynamic retail environment.

EXPERIENCE

CASHIER

2019 - 2020

CHINA MAIL (ACCRA_GHANA)

- Processed an average of 300+ transactions daily, ensuring accuracy and efficiency in handling cash, credit, and digital payments.
- Delivered outstanding customer service, assisting with product inquiries, and resolving any issues promptly to enhance customer satisfaction.
- Reconciled cash drawers at the beginning and end of each shift, maintaining accurate records to reduce discrepancies.
- Maintained store cleanliness and restocked front-end displays to create a welcoming environment.
- Assisted with training new team members, sharing best practices for improving speed and service quality.

JUNIOR CASHIER

2021 - 2022

MELCOM

- Supported the senior cashier in daily tasks, processing transactions, and maintaining an organized checkout area.
- Learned company procedures for returns, exchanges, and customer complaint resolution to build foundational cashier skills.
- Actively engaged with customers, promoting loyalty programs and special offers to increase sales.

EDUCATION

SENIOR HIGH DIPLOMA

ASSAS

3.5