



CHIRAG DABRA

HOSPITALITY MANAGEMENT

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OBJECTIVE:

Highly motivated college graduate seeking a professional position in the hospitality and service field. Passionate about this industry and I am committed to provide top customer experience.

SKILLS & ABILITIES:

- Leadership skills
- Problem-solving skills
- Multitasking
- Patience
- Service-minded
- Flexible and Adaptable
- Good communication skills

MS Word, Excel, PowerPoint

LANGUAGES:

English, Hindi & Punjabi

WORK EXPERIENCE

Service Crew / Kitchen Assistant (Industrial Attachment, Distinction): Zamas River Valley, SG Jun – Dec 2023

- Demonstrated exceptional customer service by providing attentive and personalized dining experiences to patrons, resulting in consistently positive feedback.
- Maintained a thorough knowledge of the menu items, daily specials, and beverage options to assist customers in making informed choices.
- Effectively handled cash transactions and credit card payments, ensuring accuracy in processing, and providing excellent attention to detail

Service Crew / In Room Dining:

JW Marriot Hotel, SG

Jan – Jun 2023

- Effectively communicated with kitchen staff to coordinate order preparation, ensuring timely and high-quality delivery to guest rooms
- Ensured the cleanliness and organization of in-room dining trays, utensils, and presentation. Minimized wastage and breakage.
- Facilitated a good dining experience for guests.

Service Crew / Kitchen Assistant:

Jaithai Restaurant, SG

Oct – Dec 2022

- Efficiently and accurately took food and beverage orders, ensuring a smooth flow of service and timely delivery of meals
- Demonstrated strong multitasking abilities in a fast-paced environment, balancing multiple tables.
- Washing, peeling, chopping, cutting food and helping to prepare salads and desserts
- Washing Learning the food preparation equipment, plating of food and all other kitchen duties

EDUCATION

London School of Business and Finance Singapore:

Diploma in International Hospitality Management

Oct 2022 — Apr 2023

Government Polytechnic Sirsa:

Diploma in Agriculture Engineering

Jun 2018 — Aug 2021