



Manuel Briceño

Highly motivated young professional driven for problem solving with proven ability to optimize operations and team success. I am eager to continuously grow professional and to further develop my skills.

Experience:

Soho House & Co:

Jun 2023 - Aug 2024

Amsterdam, the Netherlands

+Purchasing Manager and Logistics Coordinator:

(1 year and 2 months)

As a Purchasing Manager and Logistics Coordinator in Soho House's finance team, I efficiently oversee inventory control for 14 diverse departments, ranging from exclusive events and a prominent Italian restaurant Cecconi's, to housekeeping and spa products. I excel at managing relationships with 10 different managers, implementing SOPs to maintain optimal stock levels, and consistently exploring market opportunities to enhance efficiency and cost-effectiveness.

Gorillas:

Dec. 2021 - Abr. 2023 · 1 year and 5 months

Amsterdam, the Netherlands

+Warehouse Manager: (10 months)

Lead & develop the team within the warehouse by providing a healthy and happy work environment. Support the team with SOPs to improve performance and the achievement of warehouse KPIs, analyze data around sales, customers, and delivery to make informed decisions on how to drive sales while ensuring customer satisfaction, ensuring product quality & availability through inventory accuracy.

+Shift Manager: (4 months)

Lead & develop a team in warehouse operations while assisting with tasks as necessary, Assist the warehouse manager and make sure that processes are implemented correctly, Responsible for strategic demand planning & inventory accuracy, Scheduling, Responsible for incoming shipments & communication within team, Responsible for optimal product quality and high customer satisfaction, Manage riders and pick & packers in the warehouse

+Warehouse Deputy Supervisor:(3 months)

Manage warehouse's order dispatch area, Coordinate and maintain rider equipment, Liaise with central operations teams for equipment and bicycle repair.

Operations Manager in Logistics and Purchasing

Contact :

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Address: Trade Center 1, Sheik Zayed Road, Al Meraikhi Tower 1, Dubai

Nationality:

German

Languages:

- Spanish: Native
- English: Advance
- Portuguese: Fluent

Driver license: Yes

Education:

-Growth Tribe: (2023-2024) Project Management

-EAE Business School:(2020-2021)
Bachelor of Science in E-Commerce and Digital Marketing

-University Francisco de Vitoria:
(2016-2019)

Bachelor of Science in E-Commerce and Digital Marketing

Skills

- Communication
 - Leadership
 - Time Management
 - Team building
 - Decision making and problem solving
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Extra Curricular activities

- Freelance consultancy on Instagram
- Founder of the "HOP.Tv3" Podcast project
- Professional Soccer player, Venezuelan National Jr. team (2013-2015)
- Professional Soccer player, Real Madrid (2014)

Grupo Dish:

Jan. 2020 - Nov. 2021 · 1 year and 11 Months
Valencian Community, Spain

+Operations Manager:

Responsible for the operations of the restaurants in the western region (Valencia, Malaga and Barcelona). In charge of all the administration and the staff, training and qualification of new employees, maintain the quality of the products by audits and control of orders to suppliers

The Good Burguer:

May. 20218 - Dec. 2019 · 1 year and 8 Months
Valencian Community, Spain

+Store Manager:

Administrative tasks, team building, payroll management, quality control of a la carte products, weekly audited reports

Universidad Francisco de Vitoria

Sept. 2016 - Feb. 2018 · 1 year 6 months
Madrid, Spain

+ Logistics assistant and Social Media:

Responsible for the Faculty Social Media, Faculty Event Logistics, Responsible for the Faculty RRSS, Faculty Event Logistics Customer Loyalty · Marketing Strategy · Employee Training · Client Relations · Customer Service · Sales & Marketing · Customer Experience Social Media Marketing · Customer Service Management · Training & Development · Team Building

Ofica Representaciones S.A:

Mar. 2015 - Aug. 2015 · 6 months
Panama City, Panamá, Panama

+Deputy Manager Sales Marketing

Sales targets, Implementation of sales techniques; up-selling cross selling, inventory control, weekly sales report, supervising 3 stores and the Warehouse, inventory control.

Community Manager: (Freelance)

Tools: Canva, Mailchimp, iMovie editor, Office Excel, Google Analytics, Facebook Statistics, Instagram Statistics.

+Mujeres infinitas- Feb. 2020 - Sept. 2020 · 8 Months

personal brand & magazine

- Taks: Extraction of insights and weekly analysis, proposal of creative ideas for the creation of content, SEO and SEM positioning

+islaservi -Nov. 2018 - Mar. 2019 · 5 Months

- Content creator and RRSS:Responsible for the local RRSS, content creation and weekly insights report, SEM / SEO