



Rhomel B. Abobo

Professional IT Support with experience installing and troubleshooting computer hardware and software. Skilled at performing security audits and identifying vulnerabilities to find solution.

Knowledgeable IT team member with background setting up, maintaining and repairing user stations. Works well independently on diverse support projects and kept impeccable records. Expert troubleshooter and critical thinker with great problem-solving abilities.

Contact

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Visa Status: Tourist Visa.

Skills

- Computer Literacy.
- Microsoft Office (Outlook, Excel, Word, PowerPoint Etc.).
- Problem Solving.
- Customer Support Needs.
- Teamwork.
- Skilled in TCP/IP and WAN.
- Troubleshooting Proficiency.
- Printer Repair.
- CCTV Installation and Repair.
- Telephone Trouble Shooting.

Highlights

- Works well under pressure.
- Exceptional interpersonal skills.
- Trained IT Support.
- Highly responsible and reliable.
- Solid MS Office (PowerPoint, Excel, Word, and Outlook) skills.

Experience

IT Support – September 2018 – 2025

PEZA Rosario, Cavite, Philippines.

- Monitored and inspected computers and peripheral equipment, ensuring consistent IT services.
- In charge of designing, planning, and managing organization's network infra. (Router, Firewall, Switch, AP's & etc.)
- Provide technical support to company, networks and internet related issues, and maintaining IT infrastructure reliability.
- Installed malware protection to provide security and privacy for networks and computer systems.
- Monitored local network to streamline power and functionality.
- Arranged computers, routers and printer for designated personnel to establish productive well-equipped workstation.
- Conducted regular backups to prevent loss of pertinent of information and data.
- Server Administrator, Backup, Storage Services and Disaster Recovery Planning.
- Configuring access controls, CCTV's, sensors and other security system enhanced security and real-time monitoring to client.
- Assisting HR and Payroll.
- Network deployment and system configuration for a new client or existing client that expanding their office or business.

Education

2012 – 2018

Bachelor of Science in Industrial Technology Major in Electronics Technology.

Cavite State University CCAT Campus, Rosario, Cavite, Philippines.