Rosine El Khoury



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Educational background

• Executive Master of Business Administration (E-MBA)

2016-2019

Sagesse University

Professional Master Degree (M2) (Very good) in Analytical Industrial Chemistry 2013-2014

Lebanese University

• Master of Science (M1) in Biochemistry (Grade: Good) Lebanese University 2010-2011

• Bachelor degree in Biochemistry (Grade: Good) Lebanese University 2007-2010

Experiences

• Food Safety and hygiene inspector at Bureau Veritas / FIFA world cup 2022 project

Doha, Qatar

November 2022 – December 2022

- Conduct food safety and hygiene auditing, inspection and testing for FIFA world cup 2022TM
- o Conduct regular visits to different sites (CPU, stadiums, caterings, hotels, last miles, accreditation centers, airport, training sites, etc.) engaged in the FIFA world cup project
- o Prepare and submit reports in a limited time frame
- o Follow up on corrective actions and investigations
- Conduct food samplings and send to central food laboratory, perform hygiena swabs
- O Coordinate and communicate with the team and with responsibles (Aspire Katara Hospitality, Ministries of Municipality and MoPH)
- Food Safety Consultant & Certified Trainer at Rentokil Boecker (Public Health)
 Beirut, Lebanon
 October 2021 Present

- Design, initiate and implement in a timely manner safe food systems such as ISO 22000, HACCP, FSSC, QPA, GMP, Kitchen Audits and other
- o Develop food safety manuals for specific clients (ISO, HACCP, GMP or other]
- Conduct courtesy calls, visits, kitchen audits and Prepare gap analysis and other relevant reports
- Organize, provide and deliver Food Safety training programs, Handle exams process and Issue certificates accordingly
- o Maintain data entries and data integrity on systems
- o Participate in the organization of Public Health events internally and externally
- Support sales team by providing them with leads and technical assistance during prospecting phase
- o Update Food Safety Management System and follow up its implementation
- Senior Quality assurance / Food Safety specialist & Assistant manager at *Bonjus / Lebanon Fruit Juice Co & Taanayel Les Fermes (Dairy industry) / F&B Plastic Factory sal*

Beirut, Lebanon

July 2015 – September 2021

- o Ensure continuous improvement within quality systems
- o Update Food Safety Management System and follow up its implementation
- Create quality manuals for Quality Control, Microbiological and Chemical activities and Maintenance
- o Create, update and implement raw materials and new products standards
- o Establish a strength communication system between and within departments
- Assist R&D department and Supervise quality control department and laboratory tests
- Conduct regular audits and trainings for staff, Coordinate with purchasing and suppliers and Handle customer complaints
- Quality control Micro lab supervisor at *Daher International Food Co. S.A.L / Poppins* (Cereals industry)

Bekaa, Lebanon

January 2015 - July 2015

- Perform sampling Conduct physical, chemical & microbiological tests on raw materials, water and finished products
- Inspect production lines and raw materials and issue approval
- Document QA data and report to management
- o Conduct research on new methodologies for laboratory
- o Ensure laboratory well stocked by preparing inventories and communicating with suppliers.
- Quality assurance coordinator at *Junal s.a.r.l* (Juices & powder mix production)

Beirut – Lebanon

September 2014 – December 2014

- Food safety team member
- o Contribute to the implementation of ISO 22000 Food process control
- Internship in the quality assurance department at Al Wadi Al Akhdar S.A.L. (Food manufacturer)

Beirut – Lebanon

March 2014 - July 2014

- Prepare for the professional Master 2 thesis "Contribution to the implementation and auditing of the HACCP system for the canning line, according to ISO 22000 standards"
- Contribute in the documentation and infrastructure Auditing, construction of flow diagrams, conducting hazard analysis, identification of critical control points (CCPs) and their critical limits, monitoring procedures at CCPs, control & corrective measures, elaboration of the HACCP plan
- Customer care representative at *Medicals International* (Distributor of Medical, Dental and Optical supplies)

Beirut, Lebanon 2011 - 2013

- o Prepare invoices and handle customer needs & complaints
- o Manage customers' accounts, process orders, forms, applications and requests
- o Communicate and coordinate with internal & external departments and Documentation
- Training Laboratory technician at winery « Cave Kouroum de Kefraya »

Bekaa – Lebanon

September 2011

- o Chemical, physical & biological analysis of wine and grapes
- Vineyard inspection
- Internship Laboratory technician at **Daher International Food Co. S.A.L**.

Bekaa- Lebanon

August 2009

- o Cereals analysis, quality inspection and food process control
- Tutor in biology & chemistry (complementary & secondary cycles)

2007 - 2009

Certificates

 Certificate of appreciation – Food safety and hygiene auditing, inspection and testing for FIFA world cup - from Bureau Veritas, Qatar, December, 2022

- Certificate of achievement Consultant of the quarter *from Rentokil-boecker*, Beirut, January 2023
- Highfield Level 4 International Award in Managing Food Safety for Catering Merit November 16th, 2022
- Highfield Level 3 Award in HACCP for caterers (RQF) Distinction October 26th, 2022
- ISO22000:2018 Internal Auditor training Chartered Institute of Environmental Health (CIEH) & Highfield UK Rentokil-Boecker, January 2022
- L3 intermediate HACCP training Rentokil-Boecker Lebanon, on 19th & 20th of January 2022
- **L2 Food Safety training** Chartered Institute of Environmental Health (CIEH) & Highfield UK Rentokil-Boecker, October 2021
- L1 Health & Safety training Rentokil Boecker Lebanon, October 2021
- ISO 22000:2005 Internal auditor training Boecker Beirut Lebanon, February 2017
- "HACCP principles & CCPs" Internal training program Daher International Foods Lebanon
- "Advanced ISO 22000:2005": Further strengthening of quality management capabilities and infrastructure in Lebanon conducted by QUALEB quality program, Ministry of Economy & Trade -Beirut, Lebanon, October 2014

Languages & Computer knowledge

- Proficiency in English, French and Arabic (read, written & spoken)
- Microsoft Office Software proficiency (Word, Excel, PowerPoint & Visio)
- National instruments LabView program (VI)