



JULIET OMLANG LUGA

PROFILE

A competent, flexible and hardworking Retail Sales Executive / Cashier with the ability to achieve tasks when working alone or as part of a team. Handles multiple responsibilities simultaneously while providing exceptional customer service. Quickly learns and masters new concepts and skills.

WORK EXPERIENCE

- **V PERFUMES (a subsidiary of VGroup International)**
July 2022 - October 2024
Sales Executive / Cashier
 - Greet customers and provide assistance in selecting fragrances.
 - Explain the features and benefits of different fragrances.
 - Assist customers in making purchases, process payments and handle returns.
 - Keep track of inventory.
 - Maintain product displays and shelves.
 - Participate in promotional activities and organising in-store events.
- **ONE STOP MINIMART LLC**
May 2021 - June 2022
Checkout Associate
 - Manage transactions with customers using cash registers.
 - Scan goods and ensure pricing is accurate
 - Issue receipts, refunds, change or tickets and redeem stamps and coupons
 - Responsible for product display and visual merchandising on checkout area, as well as maintain a clean and tidy counter.
 - Cross-sell products and introduce new ones.
- **KIDDIE KRUIZZER TOYS, The Dubai Mall**
July 2017 - March 2021
Sales Associate / Cashier
 - Greeting customers, guiding them through our service, answering questions and inquiries.
 - Maintain the cleanliness of the items(car strollers) and kiosk.
 - Handling cash transactions and making sure there is adequate change.
 - Collecting cash sales of all kiosks and reporting to immediate superior.

EDUCATION

- **Asian College of Technology, Cebu, Philippines**
2008-2010
Bachelor of Science in Information Technology

CONTACT

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- 📍 Al Satwa, Dubai, UAE

SKILLS

- Customer service and communication skills
- Payment processing
- Upselling and Cross-selling
- Independent and self-motivated
- Highly organized with a keen attention to details
- Time management
- Customer focus
- Multitasking
- Team player
- Adaptability
- Willingness to learn

LANGUAGES

- English
- Tagalog

PERSONAL DETAILS

- Date of Birth : July 16,1991
- Marital Status : Single
- Nationality : Filipino