

**KEVAL HULBATTE**

Mob: -+971 52 316 4492 (UAE)

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UAE Driving License: Light Vehicle

Currently: Abu Dhabi UAE

**CAREER OBJECTIVE:**

Wish to work for a reputed company, with a technically qualified team and to use my technical education knowledge. If given a chance to work, I would prove to be honest, hardworking and sincere and will work as an active affiliate of the organization.

**STRENGTHS:**

* Dedicated and loyal, quick to comprehend with good reasoning.
* Ability to adapt to various situations, Enjoy working in teams. Comfortable with

Multi-tasks and timelines.

* Self-Learning, Hardworking & Concentrating, Comprehensive problem solving skills and interpersonal skills.

**EDUCATION QUALIFICATION:**

**2014:**

Completed BCA (Bachelor of Computer Application) From Rani channamma University, Belgaum (India).

**2010:**

Completed PUC (Pre-University College) From Karnataka State Education Examination, Bangalore (India).

**2008:**

Completed SSLC (Secondary School Leaving Certificate) From Karnataka State Education Examination, Bangalore (India).

**PROJECT:**

Project on “**MEMORY GAME”**, in my BCA VIth Semester.

* Members in Group : - 2 Members.
* Duration of Project : - 30 Days.
* Software Used Using Front End : - VB.net
* Software Used Using Back End :- SQL
* The Memory Game application is designed for practicing facial recognition through memory stimulating exercises.

The design that was chosen to be implemented utilizes Microsoft Window’s Software Development Kit (SDK) with the .net framework.

**TECHNICAL CERTIFICATION:**

* A+ & N+( Hardware and Networking)
* MCITP(Microsoft Certified IT professional)

1. Configuring Microsoft Windows 7 (70-680).
2. Configuration of Windows 2008 Server Active Directory Services (70-640).
3. Configuration of Windows 2008 Server Network Infrastructure (70-642).
4. Configuration of windows 2008 server Application Infrastructure (70-643).
5. Configuration of Windows 2008 Server Planning and Designing Infrastructure (70-647).

* Certificate of Completion Windows Server 2016 Install and Configure Active Directory Certificate of Completion Windows Server 2019 Essential Training
* Certificate of Completion IT Help Desk
* Certificate of Completion Successful Networking
* Certificate of Completion Data Privacy Awareness
* CompTIA Network N10007 Cert Prep 3 The World of TCPIP
* CompTIA Network N10007 Cert Prep 2 The Physical Network
* CompTIA Network N10007 Cert Prep 1 Understanding Networks

**Technical SKILLS:**

**Operating Systems:**

1. Windows Dos: - XP/Vista/7/8/10/11
2. Windows Server: - 2000/2003/2008/2012/2016/2019.

**ERP / MIS:**

G.O.L.D e-Retail Central/Shop 5.10, Microsoft Dynamic Navision ERP V2009

**JIRA:**

Service management Application v4.15.1

**Cyruspr2:**

Personal Communications iSeries Access for Windows Version 6.0

**Programming Language:**

C, C++, SQL, Internet (HTML, Visual Script,)

**ROLES AND RESPONSIBILITIES:**

* Installing and configuring All Desktop, Laptops, and DELL POWER EGDE.
* Network troubleshooting.
* Installing System and Software for news Users.
* Installation of Windows 2010/2007/2003/2000/XP/vista/98 operating system.
* Installation of Antivirus.
* Software packages installation.
* Troubleshooting software issues related to Windows XP/7/8/, Microsoft Office, Outlook, windows live mail and other desktop applications.
* Planning of IP addresses for different networks.
* Manages Windows network (users, computers, printers, etc) with Active Directory
* Windows server 2003, 2008, 2012, 2019 configuring and Managing Active directory services, DHCP, DNS, Group policies.
* Designs, administrates, and supports systems, networks, and application infrastructure (e.g. LAN/WAN, firewalls, routers, global email systems, etc)
* Dedicated to the uptime and successful throughput of information for all client focused application and underpinning systems based upon service level and operating level agreements
* Functions as a 'Help Desk' representative to answer various levels of information technology questions from users demonstrated by monitoring and maintaining request/resolution information
* Designate and train a back-up person and develop procedures to perform IT duties
* Manages the hardware, software, analysis, design, implementation and overall improvement of information technology at Compassion's Country and Area offices

**WORK EXPERIENCE:**

**IT Service Engineer: -**  **:-2011-2012**

Imagine System-

Held the job of a Service Engineer for a term of one year where handled problems related to Hardware, Software, Networks, Printer repairs, Data recovery. Providing Printer repair services to banks and local vendors.

**IT System Engineer: -**  **:-2012-2014**

Franchise of Wipro c/o of Care IT Solution-

* Managing and monitoring all installed systems and infrastructure
* Installing, configuring, testing and maintaining operating systems, application software and system management tools
* Proficient in handling escalated calls and providing 1st & 2nd Level Technical Support to end-users.
* Operating System Installation of Windows XP/VISTA and Windows 7/Windows 8
* Responsible for responding to customer calls on hardware issues

**Desktop Engineer: -**  **:-2014-2015** Rooman Institute of Technologies

* Responsible for the maintenance and repair of routers, switches, and backup systems integral to network functionality.
* Served as the Microsoft Windows desktop operating system resource person to quickly address complex user issues.
* Performed configuration testing of antivirus software in a networked environment.
* Network with LAN/WAN and active directory for continuous company connection.
* Monitor the performance of the computer systems and address issues as they arise.
* Install computer hardware and software on desktops to keep versions current.
* Initiate and complete Microsoft Windows server operating system updates.

**IT Support Assistant: - :-2015-2017**

Fu-com International Retails (Geant Hypermarket)

(Group Casino) DUBAI, ABUDHABI.

* Handling All IT Technical Issues
* Installing network and computers systems
* Maintaining, repairing and upgrading network and computers System
* Configuring and Managing IBM POS C45/350/360
* Configuring and Managing DIGI Scale (SM100 / SM500 / SM5100)
* E-Mail Client Configuration & Support (Microsoft Outlook , Live Mail)
* Managing retail based sales and stock report
* Handling Store Stock Take Inventory
* Installation and configuration of network Printers
* Managing DNS, DHCP & Active Directory based on user needs.
* Configuring and Managing Intermec CN70

I**T Supervisor: -** :**- 2017-2021**

**MAJID AL FUTAIM Retails (Carrefour Hypermarket) Abu Dhabi**

* Design and execute all IT policies and procedures to design all IT infrastructures and maintain compliance to all standards and policies.
* Analyzing existing computer systems and making recommendations for upgrades and improvements.
* Developing and overseeing the installation of systems, which include software and hardware.
* Performing tests and troubleshooting, as well as quality assurance.
* Maintaining to all users Access request and Authorization.
* Respond to all users request and provide them with adequate support.
* Maintaining Monthly IT asset Inventory.
* Maintaining hardware and Software Logs updated in AMS(Asset management System)
* Monitoring the operation of Client, Server, Backup, and Switches Etc.
* Design and implementation of Network LAN Diagram and Server LAN Diagram.
* Carry out the repairs and maintenance of all PCs, printers, telephones, interactive system, key lock system, etc.

I**T Assistant Manager: -** **:-2021-Present**

**MAJID AL FUTAIM Retails (Carrefour Hypermarket) Abu Dhabi**

* Plan, organize, control and evaluate IT and electronic data operations
* Ensure security of data, network access and backup systems
* Act in alignment with user needs and system functionality to contribute to organizational policy
* Audit systems and assess their outcomes
* Handle annual budget and ensure cost effectiveness
* To provide IT support to both internal users and external guests when require
* To be responsible on the smooth operations on all system such as POS, Scale, Servers, Network and etc.
* Checking on daily backups, all systems interfaces, server hardware and logs
* To work and manage suppliers/ vendors and ensuring servicing are well maintain
* Ensuring all systems are covered by the proper maintenance contracts and follow up on suppliers; visits and maintenance
* Assist existing/new properties as and when required
* Engage in new projects to ensure that the firm's internal infrastructure remains up to date and competitive in the market
* To provide technical assistance
* To rebuild data corrupted by either hardware or software faults
* To establish and implement procedures to ensure the backup of data in any IT system
* To coordinate the timely repair and return to service of any faulty systems or items of equipment

**PERSONAL PROFILE:**

* Father’s Name : Kiran Hulbatte
* Mother’s Name : Megha Hulbatte
* Date of birth : 2nd December 1992
* Place of birth : Ichalkaranji(Maharashtra)
* Marital Status : Married.
* Nationality : India
* UAE Driving License : Light Vehicle
* Languages Known (Read & Write) : English, Kannada, Hindi and Marathi.
* Address for Communication : H.No43/53Tanaji Galli Belgaum-590001

(Karnataka-India.)

* Contact Number : +971523164492(UAE)

+919620651360(India)

Declaration:

I hereby declare that the above mentioned information is true and best to my knowledge.

PLACE: Abu Dhabi, UAE