

MOHMADZAI SHAIKH



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SKILLS

Microsoft Office, Technical Support, Operating Systems, Remote Support, Networking, Hardware and Network Troubleshooting, Cabling and physical infrastructure

Html, Css, Javascript

PERSONAL DETAILS

Date of Birth : 16/09/1998

Marital Status : Single

Nationality : Indian

Gender : Male

Visa Status : Visit Visa

Passport Expiry Date : 08/09/2031

LANGUAGES

Hindi

Gujarati

English

OBJECTIVE

Seeking a challenging IT support role to leverage three years of hands-on experience in hardware/software troubleshooting and user assistance. Eager to apply basic programming skills to enhance problem-solving and contribute effectively to dynamic environments. Committed to delivering reliable technical solutions and advancing expertise in IT support.

EXPERIENCE

System Assistant/Engineer APRIL/2021 - SEPTEMBER/2022
Global Total Solution (G.S.R.T.C. Edp Department, Valsad)

System Assistant JULY/2019 - MARCH/2021
Ethos HR Management & Project (G.S.R.T.C. Edp Department, Valsad)

- Led a team of 3 assistants in the troubleshooting and resolution of any type of Technical issues, reducing downtime by 50%.
- Conducted regular system maintenance tasks and network monitoring, including hardware inspections, disk cleanup, and system optimizations, extending the lifespan of equipment and reducing replacement costs.
- Provided 24/7 on-call support, responding promptly to critical network emergencies and system failures.

PROFESSIONAL QUALIFICATION

I have completed Jetking Certified Hardware and Networking Engineer Course from Jetking Institute at Surat Center.

2019

EDUCATION

Bachelor of Computer Applications 2018
D.U.I.A.S. & D.S.I.O.M., VALSAD

12th Science 2015
B.A.B. HIGH SCHOOL, VALSAD