

FEDEROSA A. AMARILLE



Al Rigga | Dubai, UAE

055 1902483

federosaamarille@gmail.com

SKILLS

- *Customer Service*
- *Cash handling & Counting*
- *Computer literacy*
- *Doing repetitious work accurately Hospitality*
- *A reasonable level of Fitness*
- *Punctual, reliable and trustworthy*
- *Ability to work both alone and in a team*
- *Awareness of health And safety procedures*
- *Retail merchandise Sales*
- *Complaint resolution*
- *Business retention*
- *Solution selling techniques*
- *Performance marketing*
- *Computer Literate*

CAREER OBJECTIVE

Attained in valuable exposure on consultation coordinating, to solve problems in an effective and creative manner. To acquire a challenging position in an organization where I can utilize my experience and skills effectively and can have growth opportunities To achieve high carrier growth through a continuous learning process and keep myself dynamic, visionary and competitive with the changing scenario of the world.

Personalities Qualities:

Communication Skills | Honesty | Technical Competency | Work Ethic | Flexibility
Determination and Persistence | Ability to Work in Harmony with Co-Workers
Problem-Solving Skills | Loyalty

WORKING EXPERIENCE

WEST ZONE SUPER MARKET **08/2021– 09/2023**
AL MURRAQABAT, DUBAI
CASHIER

AL MADEENA SUPERMARKET
CASHIER **02/2020 – 08/2021**
AL RIGGA, DUBAI

NEW WORLD DISCOUNT CENTER
CASHIER **04/2019 – 12/2019**
FUJAIRAH, UAE

- *Greets customers including answering phones and directing customer inquiries to appropriate party.*
- *Handles cash transactions between customer and retail store.*
- *Answers routine billing questions/issues from customers.*
- *Receives and processes all payments according to standard procedures.*
- *Scan products, operate scanning equipment and fix scanning issues.*
- *Processes credit and debit cards, helping customers use processing equipment.*
- *Counts money back to customer in an accurate and concise manner.*
- *Assists in the opening and closing of a retail location which includes and but not limited to cash handling and deposits.*
- *Informs customers about services available and assesses customer needs.*

PAPA JUNIOR RESTAURANT
CASHIER **2016 - 2018**
DUBAI, UAE

WADI AL ARAYESH RESTAURANT
CASHIER / ATTENDANT **2007 - 2009**
KARAMA, DUBAI UAE

- *Operated cash register and enthusiastically accepted payments from customers*
- *Resolved customer needs using professionalism and sensitivity*
- *Transformed "difficult" customers into loyal, repeat guests*

PERSONAL SKILLS

- *Natural ability to communicate with others.*
- *Ability to interact effectively at all levels of an organization.*
- *Can easily make connections with various kinds of people.*
- *Displaying a professional and unbiased manner at all times.*
- *Can bend, twist, and stand to perform job functions.*
- *Able to adapt to the immediate or unforeseen challenges.*
- *Detail orientated and consistently accurate.*
- *Can quickly learn new processes.*

SANITARY CARE PRODUCTS ASIA **SALES COORDINATOR** PHILIPPINES

2006 – 2007

- *Ensuring that all customers receive excellent service through direct salesmanship, and prompt and courteous service.*
- *Assisting customers with questions, needs and purchases.*
- *Attending weekly sales meetings.*
- *Cultivating successful relationships with retail customers.*
- *Completing each transaction in a quick and efficient manner.*
- *Leading all social media sales initiatives.*
- *Cleaning shelves, counters, and tables.*
- *Greeting each customer that comes into the store in a warm manner.*
- *Identifying customer requirements.*
- *Preparing merchandise for display.*
- *Assisting customers with purchase decisions.*
- *Assisting in physical inventory counts.*
- *Implementing all visual merchandising standards.*
- *Setting up merchandise on the sales floor.*
- *Making sure that customers receive receipts on all purchases.*
- *Helping customers try on or fit merchandise.*

EDUCATIONAL BACKGROUND

SAINT CATHERINE OF SIENA ACADEMY-High School
Philippines

PERSONAL PROFILE

Nationality	:	Filipino
Marital Status	:	Married
Languages	:	English & Tagalog
Passport No	:	P7062224A
Expiry	:	06 May 2028
Visa Status	:	Finished Contract

I hereby certify that the above information mention is true and correct to the best of my knowledge and belief.