

### CONTACT

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Q Dubai

### **PERSONAL DETAIL**

Nationality: Nepali

Gender: Male

Passport no: PA0795404
Date of Issue: 22-09-2022
Date of Expiry: 21-09-2032
Visa Status: Visit Visa

### **EDUCATION**

# **Bachelor of Computer Application (In progress)**

Sungava College Khairahani-6, Parsa Chitwan Nepal

### **Higher Secondary**

Daisy School Khairahani-08,Parsa Chitwan Nepal 2020-2022

#### **SKILLS**

- Customer Service
- Communication
- Multi-Tasking
- Cash Handling
- Time Management
- Problem-Solving
- Attention to Detail
- Organization
- Adaptability
- Conflict Resolution
- Math Skill
- Patience
- Computer Proficiency
- Security Awareness

# ANKIT ADHIKARI

I am a dedicated and versatile professional with a proven track record as both a Salesperson and Cashier. Adept at providing exceptional customer service, processing transactions with accuracy, and contributing to sales growth. Possesses strong communication, teamwork, and organizational skills.

### **WORK EXPERIENCE**

## Sales Associate | 1 Year Shahara Super Market

- Provided outstanding service by assisting customers, addressing inquiries, and ensuring a positive shopping experience.
- Actively promoted products and special offers, contributing to increased sales and customer engagement.
- Maintained well-organized and fully stocked shelves, optimizing product availability and presentation.
- Accurately handled cash transactions and operated cash registers, ensuring financial accuracy and efficiency.
- Collaborated with colleagues to meet daily sales targets, fostering teamwork and productivity.
- Ensured strict adherence to safety and health guidelines, prioritizing the well-being of customers and staff.
- Organized and optimized store operations, streamlining processes for improved efficiency.
- Led and guided store managers and staff to maximize performance and productivity.
- Prepared and controlled the store's budget, managing expenses for cost-effective operations.
- Provided creative solutions to complex problems, resolved operational issues, and addressed customer complaints.

# Cashier | 1 Year Parajuli Wholesale Mart

- Efficiently managed cash transactions, including accurate handling of payments, returns, and change.
- Operated Point of Sale (POS) systems to process sales and maintain organized transaction records.
- Delivered exceptional customer service by welcoming, assisting, and addressing inquiries.
- Maintained a clean and organized cashier station, including cash drawer and POS equipment.
- Collaborated with the store team to meet sales targets, handle customer inquiries, and uphold cash-handling procedures and security protocols

## **SOFTWARE SKILLS**

Microsoft Excel
Microsoft Word

Microsoft Powerpoint

Point of Sale

