

IBRAHIM BADUSHA MP



Contact

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United Arab Emirates

Personal Details

Date of Birth : 23/07/1994

Marital : Married
Status

Nationality : Indian

Religion : Islam

Passport : L7913123

Gender : Male

Driving : India:11/12896/2012
Licence

Skills

• Computer literacy: Excel, 100%
Microsoft office, word • Good
interpersonal communication
skills and command on English
communications. • Ability to cope
up with different situations.

Languages

English

Malayam

Hindi

OBJECTIVE

Hard-working and responsible Parts Sales, Strong results in resolving customer complaints. Team oriented and safety conscious, I am keep to apply my organizational skills to a team.

EXPERIENCE

BENELLI SERVICE CENTER - DUBAI

Nov2020

Technition

- Present

Confer with clients to determine their motorcycle repair and maintenance requirements.

Inquire into problems that clients are facing with their motorcycles, mopeds, and ATVs and make correlating notes.correlating notes.

Inspect vehicles to determine which part is providing trouble and provide feedback to clients.

Estimate costs of each repair or maintenance module and provide clients with information on repair maintenance timelines.

Open Listen to engine sounds and determine

ANSAR GALLERY. LLC- UAE

May2019

Salesmen

-

Takes a supervisory role on a day-to-day basis, in a fast-paced retail environment

Nov2020

Supports Store Manager with recruitment and providing on-the-job trainingCreates a welcoming environment and provides excellent customer service including learning about products

Ordered and managed stock; stocked shelves

Served and assisted customers on checkoutAnswers questions, responding to special requests, and describes product features.

Assist cashier in rush hours

Maintains store shelves by observing displays of company products, removing damaged or freshness-dated products, tidying store shelves, and providing optimum display of products.

Innovated display methods for retail sales floors that are still being used by the company

APCO SUZUKI SERVICE CENTER -IND

Nov2018

Service Advisor

-

Scheduled vehicle service appointments

April2019

Worked to ensure customer satisfaction and handled customer issues.

Recorded customer vehicle service issues in company database.

Resolved customer complaints and minor customer service issue Resolved customer complaints and minor customer service issues.

Performed customer follow-up contact to ensure customer satisfaction.

Prepared summaries of vehicle issues for auto technicians.

Performed basic auto repairs and assisted with more complex vehicle problems.

Prepared customer invoices and processed customer payments

ROYAL ENFIELD SERVICE CENTER- IND

29-10-

Senior Technition

2016 -

Running diagnostic tests to determine what is wrong with a vehicle

25-09-

2018

Assisting colleagues and the general public with any technical queries they may have Assembling new motorcycles for sale

following standard operating procedures.

Ensuring the highest possible standards are maintained at all times in the garage.

Advising customers of all necessary repairs and giving an estimate of cost and time.

Seeking advice from Service Management and from Franchise technical support if unable to diagnose a fault.

Inspecting components for wear and tear.

Carrying out technical maintenance

Verifying vehicle functions and their subsystems.

TK MOTORS

Assistant car mechanic

May
2011 -
July 2014

Assisted in inspecting vehicles to determine problems and the need for repairs and maintenance.

Provided support in dismantling engines to decipher running problems and constraints.

Connected test panels to engines and measured generator outputs and ignition timing.

Assembled and reassembled car frames and assisted in re-installing engines after repairs.

Hammered out dents and bends in frames and welded tears and breaks by using designated tools and equipment.

Always make neat and clean tools and equipment

EDUCATION

University of calicut

2016

Bachelor degree in sociology

Course complete

Board of Higher Secondary Examination

2012

Higher secondary education

Secondary school leaving certificate

2009

High school

INDUSTRIAL TRAINING INSTITUTE -SCVT

2015

DEPLOMA IN Mechanic Auto Electrical and Electronics

COMPUTER KNOWLEDGE

Computer basics

DTP (adobe page maker, corel draw, photoshop)

ATTENDED TRAININGS

Service advisor training (Suzuki service center)

Basic automobile training

Salesmen training(Ansar gallery)