



ATIF ALI

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Visa Status: Spouse sponsor Visa validity: 02 Feb, 2026

Professional Summary

Transformational leader with 14 years of experience driving business growth, improving efficiency, and enhancing customer satisfaction across logistics, transport enforcement, and hospital administration. Proven track record in team leadership, process optimization, and compliance management.

Work Experience

Operations Manager

CES on Demand LLC – Dubai, UAE

Feb 2024 – Present

- Manage and supervise a team of up to 10 staff members
- Provide guidance, training, and development opportunities to enhance team performance
- Identify areas for process improvement and implement cost-saving initiatives
- Prepare and present detailed reports on logistics and supply chain performance
- Analyze and optimize processes, manage budgets, and track KPIs
- **Achievements:**
 - o Implemented a new transportation management system, reducing shipping costs by 15%
 - o Optimized warehouse operations, increasing storage capacity by 20%
 - o Improved delivery accuracy to 99%
 - o Achieved a 12% reduction in inventory costs

Transport Enforcement Inspector

Pakistan Transport Company (P.T.C), Pakistan

Dec 2009 – Feb 2024

- Managed and supervised a team of transport enforcement officers
- Developed and implemented new transport enforcement strategies to drive business growth
- Ensured compliance with transport regulations and laws
- **Achievements:**
 - o Improved transport enforcement efficiency by 25%
 - o Reduced transport-related complaints by 30%
 - o Implemented a customer care program, resulting in a 25% increase in customer satisfaction
 - o Reduced employee turnover by 30%

Human Resource and Admin Executive

Gillani Hospital, Pakistan

Apr 2017 – Dec 2023

- Manage and supervise HR and admin teams in a hospital setting
- Develop and implement new HR and admin strategies to drive patient satisfaction and quality care
- Prepare and present detailed reports on HR and admin performance to Hospital Management and other stakeholders
- Collaborate with cross-functional teams to drive quality patient care and hospital efficiency
- **Achievements:**
 - o Improved HR and admin efficiency by 25%
 - o Reduced employee turnover by 30%
 - o Implemented a patient satisfaction program, resulting in a 25% increase in patient satisfaction scores

Education

Masters in Business Administration (MBA)

Global Institute Lahore, Pakistan 2017

Skills

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|--|--------------------------------|-----------------------|
| - Leadership and management | - Communication skills | - Attention to detail |
| - Budget management and cost reduction | - Documentation and reporting | - Team collaboration |
| - Public safety enforcement | - Microsoft Office proficiency | - Time management |
| - Problem-solving | - Stakeholder collaboration | - Analytical thinking |

Languages

English, Hindi, Urdu