

ABOUT ME :

"I would describe myself as an energetic presentable highly motivated, creative and organized individual who thrives on challenge and has the ability to adapt the situation and relate well to people and am a stickler for perfection and always strive hard to give my best.

SKILLS :

- Problem solving.
- Active listening.
- Team building & positive communication.
- Self-motivation.
- Increase customer lifetime value.
- Excellent team player.
- Good communication Skills.
- Strong office package Skills.
- Effective time management skills.

COURSES :

- Air Ticketing
- MS-Office
- Typing Speed 35-40 W.P.M.
- English language
- CIT (Certificate Information Technology)

LANGUAGES :

- English
- Urdu

REFERENCE :

Available upon Request

DANISH ASHRAF

Email : calldanish2@gmail.com

Address : Villa 32/ 2, Jumeirah 1, Dubai. UAE.

Contact : +971 55 8430 435

Nationality : Pakistan

Marital status: Married

Child status : One Child **Visa Status :** Visit Visa till 2nd Feb 2024



OBJECTIVE

To be a valuable part of a dynamic organization, where I get maximum opportunities to utilize my technical, communication and public service skills to contribute for the continuous success.

EXPERIENCE

Athlete's co (apparel group) UAE
Nov 2021 – Oct 2023

Sales Associate: (Athlete's Co. (Apparel Group)

Greet customers in a friendly and polite manner. Assist customers in the store and on the phone. Respond to questions, direct customers to merchandise within the store, and provide excellent customer service. Educate customers about current promotions.

PC Hotel (PAK):
2017 - 2020

Guest Services Agent: (Pearl Continental)

Responsible for local & hotel reservation, update link online for reservation on world wide data base, handling of correspondence, monitoring inbound and outbound calls, general performance of reservation staff daily special handling of repeated guest and VIP's, taking room service orders and resolving guest's complaints.

Noor al Hekmah (UAE):
2015 - 2016

Sales Executive: (DU Telecom)

Organizing sales visits, demonstrating and presenting products, establishing new plans, maintaining accurate records, attending trade exhibitions, conferences and meetings, reviewing sales performance, aiming to achieve monthly or annual targets.

Rehmat Shereen (PAK):
2011 - 2015

Cashier: (Rehmat E Shereen)

Provides a positive customer experience with fair, friendly and courteous service, register sales on a cash register by scanning items, itemizing, and totaling customers purchase, processing return transaction, resolve customer issues and make happy.

EDUCATION

Govt. Science College:

F.S.C: (Science) 2011 – 2012 (PAK)

Intermediate from the govt. superior science college with average score.

High School:

Matric: (Computer Science) 2009 – 2010 (PAK)

Matric from the Board of Secondary Education with good score.